

First WHO Global Forum on Medical Devices: context, outcomes, and future actions



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Version 8 April 2011

First WHO Global Forum on Medical Devices: context, outcomes and future actions

9–11 September 2010 Bangkok, Thailand

Acronyms and abbreviations

Advisory Group on Innovative Technology

AIDS acquired immune deficiency syndrome CD-ROM compact disc read-only memory CPG clinical practice guideline DALY disability-adjusted life year DVD digital video disc GBD global burden of disease GHTF **Global Harmonization Task Force** HIV human immunodeficiency virus HTA health technology assessment HTAi Health Technology Assessment International HTM health technology management ICF International Classification of Functioning, Disability and Health IFMBE International Federation for Medical and Biological Engineering INAHTA International Network of Agencies for Health Technology Assessment ISO International Organization for Standardization LED light-emitting diode MDG Millennium Development Goal NGO nongovernmental organization SMS short message service TAGHT Technical Advisory Group on Health Technologies UN **United Nations** WHA World Health Assembly

AGIT

Table of Contents

| Executive Summary | 3 |
|---|----------------------------|
| Introduction | 4 |
| Background | 4 |
| First WHO Global Forum on Medical Devices: the context | 7 |
| World Health Assembly resolution WHA60.29 | 7 |
| Priority Medical Devices project | 9 |
| Global Initiative on Health Technologies | 9 |
| First WHO Global Forum on Medical Devices: outcomes | 15 |
| The details | 16 |
| Programme | 16 |
| Statistics | 16 |
| Recommendation process | 18 |
| First WHO Global Forum on Medical Devices: future actions Outcomes of the First WHO Global Forum on Medical Devices First outcome: Recommended priority actions Second outcome: Best practices, available resources, tools and guidelines compiled Third outcome: Establishment of a network of interdisciplinary professionals Second Global Forum on Medical Devices | 21 21 22 24 24 |
| Conclusion | 25 |

List of appendices

| Appendix A | Welcome address b | y Abhisit Vejjajiva, | Prime Minister | of Thailand |
|------------|-------------------|----------------------|----------------|-------------|
|------------|-------------------|----------------------|----------------|-------------|

- Appendix B Inauguration address by Dr Margaret Chan, Director-General of WHO
- Appendix C Participation in baseline country survey and/or WHO meetings
- Appendix D Organizing committees for the First WHO Global Forum on Medical Devices
- Appendix E Programme of the First WHO Global Forum on Medical Devices
- Appendix F List of participants of the First WHO Global Forum on Medical Devices
- Appendix G Participant feedback survey results
- Appendix H Voting results for the 42 proposed recommendations, by theme
- Appendix I All recommendations suggested by forum participants
- Appendix J Draft programme summary for the Second WHO Global Forum on Medical Devices

Boxes, figures and tables

| Figure 1 | Six building blocks of health systems | 5 |
|----------|---|----|
| Figure 2 | The four interconnected factors necessary to improve population health | 5 |
| Box 1 | Resolution WHA60.29 | 7 |
| Figure 3 | Baseline Country Survey on Medical Devices survey submissions | 10 |
| Box 2 | Summary of the Baseline Country Survey on Medical Devices | 11 |
| Box 3 | First TAGHT meeting: April 2009, Geneva | 12 |
| Box 4 | Second TAGHT meeting: November 2009, Rio de Janeiro | 13 |
| Box 5 | Third TAGHT meeting: June 2010, Cairo | 13 |
| Box 6 | First AGIT meeting: June 2009, Singapore | 14 |
| Box 7 | Second AGIT meeting: April 2010, Copenhagen | 14 |
| Box 8 | Objectives and expected outcomes of the First WHO Global Forum on Medical Devices | 15 |
| Box 9 | Speaker, chair, and poster presenter country representation | 17 |
| Figure 4 | Participants of the Global Forum by organizational category | 17 |
| Table 1 | Sessions by theme | 18 |
| Table 2 | The 42 proposed recommendations from the First WHO Global Forum | |
| | on Medical Devices | 19 |
| Table 3 | Short- and long-term actions planned for the 15 priority recommendations | 21 |
| Table 4 | Reference documents in development | 23 |

Executive Summary

Medical devices – health technologies that are not medicines, vaccines or clinical procedures – save lives, improve health and are indispensable for the prevention, diagnosis, treatment and management of all medical conditions, diseases, illnesses and disabilities. But medical devices need to be accessible, appropriate for different health-care settings and affordable to populations in need. Since the adoption of resolution WHA60.29 on health technologies (1) by the Sixtieth World Health Assembly in May 2007, WHO has been working with partners towards devising an agenda, action plan, tools and reference documents to increase access to appropriate health technologies, particularly medical devices, to achieve one of WHO's strategic objectives of improving access, quality and use of medical products and health technologies.

Convened in Bangkok, Thailand, from 9-11 September 2010, the First WHO Global Forum on Medical Devices (2) built on previous work, knowledge and experience in this area, and was a pivotal point in advancing collaborative efforts to improve access to appropriate medical devices globally. Participants included high-level policy-makers from Member States, representatives from patients' organizations, nongovernmental organizations, health professionals, researchers, academic institutions, professional organizations, biomedical engineering institutions, umbrella organizations in the medical devices industry, and UN organizations. Participants from 106 countries attended the three-day Global Forum to discuss and explore existing and potential challenges and opportunities for promoting access to innovative, appropriate, affordable and high quality medical devices. A crucial outcome of the Global Forum was a consensus on the priorities for future action, resulting in agreed recommendations.

This report, the *First WHO Global Forum on Medical Devices: context, outcomes and future actions,* briefly describes the intense activity in the medical device arena leading up to the Global Forum. It outlines and discusses the main outcomes of the Global Forum, and then consolidates the information to focus on future actions for achieving global access to appropriate medical devices, through better regulation, assessment and management processes.

It is proposed that the stakeholders implement all of the priority actions outlined in this report, ideally, before the Second WHO Global Forum on Medical Devices in 2012. The WHO commitment to health technologies, particularly medical devices, is permanent and steadfast and more priority actions will be identified and implemented along the way, as necessary.

In order to increase health coverage, have better health services, and best assist populations in need, it is necessary to make all stakeholders aware of the importance of decisions relating to the design, choice and use of appropriate, safe and effective medical devices, and to act accordingly. All stakeholders, whoever and wherever they are, are accountable for the success or failure of access to appropriate medical devices – a fundamental factor in improving the health of populations.

Introduction

In September 2010, over 300 participants from around the world gathered in Bangkok, Thailand, for the first ever WHO Global Forum on Medical Devices (2). The Global Forum built on three years of intense activity that followed the adoption of the first resolution on health technologies by the World Health Assembly (WHA) in May 2007 (WHA60.29). These activities included: regional meetings on health technology; a baseline country survey on medical devices; development of reference documents and tools on medical device regulations, assessment and management; and a search for innovative technologies for global health concerns. The Global Forum provided a platform for raising awareness of the importance of medical devices, identifying and planning for future, country-driven priorities, and galvanising global support for this crucial health systems component.

High-level policy-makers from 106 Member States (including representatives from United Nations (UN) and nongovernmental organizations (NGO), diverse health professionals from research and academia, as well as umbrella organizations in the medical devices industry), met for three days to learn, share and discuss a previously neglected area of huge importance to global health that requires increasing recognition in the future: access to appropriate, affordable, innovative, and high quality medical devices.

At the Global Forum's inaugural address the Prime Minister of Thailand, Mr Abhisit Vejjajiva, called on delegates, scholars, industry members, representatives from international organizations and donors to jointly commit themselves to "building fairness and reducing inequity to ensure access to affordable, safe and effective medical devices, and to quality health care for all" *(3, Appendix A)*. And in her opening speech the Director-General of WHO, Dr Margaret Chan, challenged participants to maintain the momentum emerging on medical devices following the adoption of the health technology resolution three years earlier: "We are here to help set the agenda for a more rational approach to the acquisition and use of medical devices in their full range of applications," she said. "I believe you will agree: too many people are being excluded from the benefits of medical devices, and this is a challenge we need to address" *(4, Appendix B)*.

The following section outlines the importance of medical devices and sets the scene for the remainder of this report.

Background

Health technologies are one of the six building blocks identified by WHO as essential for all health systems (along with financing, health workforce, information, service delivery and leadership/governance) (Figure 1). If one (or more) of these six components is missing or inadequate, health systems cannot function at the level necessary to improve the health of individuals and populations in a sustainable way.



Figure 1. Six building blocks of health systems (5)

Furthermore, health technologies have key implications for universal health coverage, for the way in which health care is provided based on individual and population needs, on sound governance and community participation, and on public health policies (Figure 2).





The overall purpose of medical devices – health technologies that are not medicines, vaccines or clinical procedures – is to save lives and improve health and the quality of life. Medical devices also have a crucial role in the prevention, diagnosis, treatment and management of all medical conditions, diseases, illnesses and disabilities. Assistive devices, in particular, are indispensable for rehabilitation and to enhance the functionality of people with disabilities.

The few years preceding the 2007 World Health Assembly were crucial for Member States to comment on the draft health technology resolution, initially presented by Mexico to the WHO Executive Board. During

this period the WHO Secretariat prepared a grant proposal for a global initiative on health technologies that was then submitted to the Bill and Melinda Gates Foundation and signed in May 2008. Furthermore, the time was also used to reach an agreement with the Government of the Netherlands on the need for a study that focused on defining the Priority Medical Devices project and its research agenda.

These activities resulted in three outcomes that together enabled medical devices advocacy to reach a tipping point: 1) support for the Priority Medical Devices project (7) by the Government of the Netherlands; 2) support by the Bill and Melinda Gates Foundation for three years of intense global work on health technology policies and innovation; and, 3) acceptance by 194 Member States of the World Health Assembly health technology resolution (1), which commits Member States and the WHO Secretariat to specific actions on medical devices. Each of these activities also contributes to fulfilment of a specific WHO strategic objective, namely to improve access, quality and use of medical products and health technologies.

First WHO Global Forum on Medical Devices: the context

WHO has several initiatives related to health technologies. They are detailed separately below, but should be viewed together as an integrated response to the 2007 World Health Assembly health technology resolution, which addresses the urgent need to make health technologies, in particular medical devices, globally available, accessible, appropriate and affordable, in line with WHO strategic objective of improving access, quality and use of medical products.

World Health Assembly resolution WHA60.29

In May 2007, the Sixtieth World Health Assembly expressed concern about the waste of resources resulting from inappropriate investments in health technologies. In particular, many medical devices do not meet high-priority needs, are incompatible with existing infrastructures, are irrationally or incorrectly used, or do not function efficiently. In adopting resolution WHA60.29 on health technologies the World Health Assembly acknowledged the need: "to contain burgeoning costs by establishing priorities in the selection and acquisition of health technologies … on the basis of their impact on the burden of disease, and to ensure the effective use of resources through proper planning, assessment, acquisition and management" (1).

Box 1 lists resolution WHA60.29 action points for Member States and the WHO Secretariat.

Box 1

Resolution WHA 60.29

URGES Member States:

- (1) to collect, verify, update and exchange information on health technologies in particular medical devices as an aid to their prioritization of needs and allocation of resources;
- (2) to formulate as appropriate national strategies and plans for the establishment of systems for the assessment, planning, procurement and management of health technologies in particular medical devices, in collaboration with personnel involved in health-technology assessment and biomedical engineering;
- (3) to draw up national or regional guidelines for good manufacturing and regulatory practices, to establish surveillance systems and other measures to ensure the quality, safety and efficacy of medical devices and where appropriate participate in international harmonization;
- (4) to establish where necessary regional and national institutions of health technology, and to collaborate and build partnerships with health-care providers, industry, patients' associations and professional, scientific and technical organizations;
- (5) to collect information that interrelates medical devices, which deal with priority public health conditions at different levels of care and in various settings and environments, with the required infrastructure, procedures and reference tools;

REQUESTS the Director-General:

 to work with interested Member States and WHO collaborating centres on the development in a transparent and evidence-based way of guidelines and tools, including norms, standards and a standardized glossary of definitions relating to health technologies in particular medical devices;

- (2) to provide support to Member States where necessary in establishing mechanisms to assess national needs for health technologies in particular medical devices and to assure their availability and use;
- (3) to develop methodological tools to support Member States in analysing their health technologies in particular medical devices needs and health-system prerequisites;
- (4) to provide technical guidance and support to Member States where necessary in implementing policies on health technologies, in particular medical devices especially for priority diseases, according to different levels of care in developing countries;
- (5) to work jointly with other organizations of the United Nations system, international organizations, academic institutions and professional bodies in order to provide support to Member States in the prioritization, selection and use of health technologies in particular medical devices;
- (6) to establish and update regularly an evidence and web-based health technologies database to serve as a clearing house which will provide guidance on appropriate medical devices according to levels of care, setting, environment, and intended health intervention, tailored to the specific needs of country or region;
- (7) to provide support to Member States with vulnerable health-care systems so as to identify and put in place appropriate health technologies in particular medical devices that facilitate access to quality services in primary health care;
- (8) to report on implementation of this resolution to the Executive Board and the Sixty-second World Health Assembly through the Executive Board.

Other World Health Assembly resolutions of relevance to health technologies include:

- Resolution WHA58.28 (8). Adopted by the World Health Assembly in May 2005, this resolution on eHealth acknowledged: "eHealth is the cost-effective and secure use of information and communications technologies in support of health and health-related fields, including health-care services, health surveillance, health literature, and health education, knowledge and research," and urged Member States to develop and implement eHealth technologies.
- 2) **Resolutions WHA60.30** (9) **and WHA61.21** (10). Adopted by the World Health Assembly in May 2007, WHA60.30 requests the WHO Secretariat to prepare background documents and support the Intergovernmental Working Group on Public Health, Innovation, and Intellectual Property for the purpose of elaborating a plan of action. Resolution WHA61.21 (adopted in May 2008), establishes a global strategy and plan of action that consists of eight elements designed to promote innovation, build capacity, improve access and mobilize resources.
- 3) **Resolution WHA62.12** (11). Adopted by the World Health Assembly in May 2009, this resolution on primary health care, including health systems strengthening, urges Member States: "to improve access to appropriate medicines, health products and technologies, all of which are required to support primary health care."

Priority Medical Devices project

In 2007, with support from the Ministry of Health, Welfare and Sport of the Government of the Netherlands, WHO established the Priority Medical Devices project (7) to determine whether medical devices on the global market adequately meet the needs of health-care providers and patients throughout the world and, if not, to propose remedial action based on robust research. The project identified gaps in the availability of medical devices and highlighted obstacles that hinder the full use of medical devices as public health tools. A second objective was the development of a methodology for identifying the medical devices required to meet global public health needs. A third objective was to propose a possible research agenda for exploring how the gaps and obstacles that were identified could be addressed.

The Priority Medical Devices project developed a public health-based approach to medical devices. The first step in this approach identified the most important health problems: on a global level this meant using the WHO global burden of disease framework (12) and disease risk factor estimates. The second step referred to clinical guidelines to identify how health problems are best managed. And the third and final step linked the results of the first two steps to produce a list of key medical devices (an availability matrix) needed for the management of the identified high-burden conditions, at a given health-care level and in a given context. Further literature searches and qualitative research helped to identify challenges and possible solutions regarding selection and use of medical devices, as well as medical device innovation.

The findings of the Priority Medical Devices project are reported and discussed in the report *Medical devices: managing the mismatch (13)*, which was launched at the Global Forum in September 2010.¹

Global Initiative on Health Technologies

Established in March 2008 by the WHO Department of Essential Health Technologies with support from the Bill and Melinda Gates Foundation, the aim of the Global Initiative on Health Technologies is to help make the benefits of core health technologies available at an affordable price, particularly to communities in resource-limited settings, in order to effectively control important health problems.

The initiative arose from the recommendations of two global consultations on health technologies hosted by WHO in February and March 2007, and from World Health Assembly resolution WHA60.29 approved in May 2007. The meetings were attended by external experts, representatives of governments, NGOs, patient associations, manufacturer umbrella associations, external stakeholders, and representatives of WHO Regional Offices and clusters.

The initiative has two main objectives:

- To challenge the international community to establish a framework for the development of National Health Technology Programmes that will impact the burden of disease and ensure effective use of resources; and
- 2) To challenge the business and scientific communities to identify and adapt "innovative technologies" that can have a significant impact on public health.

¹ Full report and background papers are available at http://www.who.int/medical_devices/access/en/index.html

To date, through the Global Initiative on Health Technologies, WHO and partners, (representatives of Member States, NGOs, advisers and other stakeholders) have worked to:

- Implement a Baseline Country Survey on Medical Devices, to determine the needs;
- Update and develop guidelines and tools required for the procurement, regulation, assessment, management, maintenance, donation and use of medical devices for different health care facilities and clinical procedures;
- Launch a search for innovative technologies that address global health concerns (as described below) and select some particular technologies;
- Compile and publish an e-documentation centre on health technology². To date there are more than 300 published documents available in their original language.

Baseline country survey

In December 2008, the need to have evidence based data and information regarding health technology at the country level led to the launch of the baseline country survey on medical devices *(14)*. Consultations were made with Member States and regional advisers before delivery to the Ministries of Health of all Member States and Associate Members in February 2010.

The baseline country survey on medical devices was designed to determine the availability of policies, guidelines, standards and services for the assessment, management and regulation of health technology in Member States and Associate Members. It is WHO's intention to use this data to determine the key areas for the development of health technology programmes in regions and countries which require support, as well as to share knowledge and information among the participating countries.

As of November 2010, 144 (out of 196) countries had supplied information in response to the 22 survey questions. See Figure 3 for the geographical distribution of country responses.

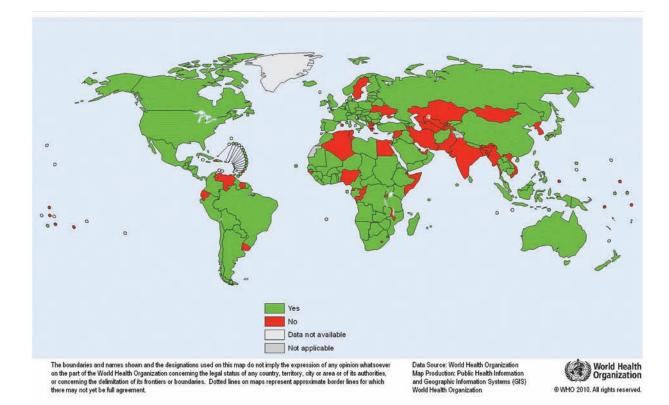


Figure 3 Baseline Country Survey on Medical Devices survey submissions

² The e-documentation center is available at http://www.who.int/medical devices

The results of the survey have provided useful information and a summary of the key results to date are shown in Box 2³.

Box 2

Summary of the Baseline Country Survey on Medical Devices

Participation was distributed throughout the different regions with 39 responses from the WHO African Region, 29 from the WHO Region of the Americas, 10 from the WHO Eastern Mediterranean Region, 44 from the WHO European Region, 6 from the WHO South-East Asia Region, and 16 from the WHO Western Pacific Region. See Appendix C for a detailed list.

ALL 144 COUNTRIES

- National policy on health technology
- 34% have a national policy as part of the national health programme or plan;
- 9% have a separate policy for health technologies;
- 74% of countries have a unit (at least of one individual) within the Ministry of Health that manages medical devices;
- 66% of countries have an authority responsible for implementing and enforcing medical device specific product regulations;
- 58% of countries carry out the procurement of their medical devices at national level.
- Donations
- 15% of countries use WHO guidelines on health-care equipment donations;
- 26% have developed national guidelines;
- 58% do not have any guidelines.
- Technical specifications
- 41% of countries have recommended technical specifications of medical devices to support procurement or donations.
- National list of approved medical devices
- 29% of countries have a national list of approved medical devices for procurement or reimbursement. An additional 12% have one as a recommendation.
- Medical equipment management units
- 76% of countries have a medical equipment management unit with professionally trained biomedical/clinical engineers or technicians at one or more levels (national, regional or hospital level).
- Availability of high cost medical devices
- At least seven countries do not have any mammogram equipment;
- 25 countries lack any type of radiation therapy.

³ Complete results are available at http://www.who.int/medical_devices/survey_preliminary_results/en/index.html

LOW-INCOME COUNTRIES⁴

Of the 49 low-income countries, 33 have participated in the survey.

- 33% have a national policy for health technology;
- 55% have an authority responsible for implementing and enforcing medical device regulations;
- 85% have a designated unit within the Ministry of Health at federal or national level that claims to technically manage medical devices.

Guidelines and tools⁵

To help define needs and develop necessary tools, a series of international meetings took place in 2009 and 2010. The participants included country representatives, regional advisers, experts, NGOs, international professional organizations and representatives of the medical device industry.

The Technical Advisory Group on Health Technologies (TAGHT) met three times (Geneva, April 2009; Rio de Janeiro, November 2009; and Cairo, June 2010) to further the activities of objective 1 of the Global Initiative on Health Technology. The summary of each meeting is outlined in Boxes 3, 4, and 5 while full reports are available on the WHO website⁶.

Box 3

First TAGHT meeting: April 2009, Geneva

The purpose of this meeting was to review and analyse country experiences in order to better support Member States in developing, improving or enhancing effective national health technology policies, programmes and systems, particularly through the revision and update of existing tools or the development of new ones to address identified gaps. The recommendations of the meeting were followed up by a smaller group of selected experts who worked on the revision and update of existing tools and development of new ones, as required.

The meeting convened participants and observers from 10 countries (see Appendix C), the 25 members of the TAGHT, and staff from WHO headquarters and four of the six WHO Regional Offices.

⁴ Low-income countries as considered in the World Bank list of economies (July 2008) (http://siteresources.worldbank.org/DATASTATISTICS/Resources/CLASS.XLS).

⁵ Documents and tools will be posted on http://www.who.int/medical devices/en/ when available

⁶ Full reports are available at http://www.who.int/medical_devices/events/en/index.html

Box 4

Second TAGHT meeting: November 2009, Rio de Janeiro

The specific meeting objectives were to update participants on the health technology management tools under development since April 2009; review the current challenges and strategies facing the pilot countries; and hold an interactive session for the group to present proposals for new tools based on information gathered from the earlier presentations and discussions. Progress reports on tools development were presented and discussed by working groups. Additionally, further gaps in required guidelines and tools were identified and new working groups were formed to create the additional guidelines and tools.

The meeting convened participants and observers from 22 countries (see Appendix C), 23 members of the TAGHT, four representatives from the medical device industry, and staff from WHO headquarters and five of the six WHO Regional Offices.

Box 5

Third TAGHT meeting: June 2010, Cairo

The main objectives of this meeting were to identify the key components of an action plan for the implementation of national essential health technology programmes and to measure the progress of the programme adoption; identify resources currently available, including tools developed by experts from the 1st and 2nd meetings but also additional resources that might support effective implementation; and develop a prototype tool to assist in identifying gaps in needs. The meeting resulted in the participating countries developing and presenting their action plans.

The meeting convened participants and observers from nine countries (see Appendix C), eight members of TAGHT, staff from WHO headquarters and four of the WHO Regional Offices.

WHO call for innovative technologies

The Advisory Group on Innovative Technology (AGIT) met twice (Singapore, June 2009 and Copenhagen, April 2010) to further the activities related to objective 2 of the Global Initiative on Health Technology. The summary of each meeting is outlined in Boxes 6 and 7 while full reports are available on the WHO website⁷.

By the January 2010 deadline for the call for innovative technologies, 84 submissions from 29 countries were received in two categories: 1) those that described potentially commercial products; and 2) those which were not yet in the commercialized stage. Of the final 15 technologies selected, eight were in the first category and seven in the second⁸. Several of these innovative technologies were also featured in poster presentations at the Global Forum.

⁷ Full reports are available at http://www.who.int/medical_devices/events/en/index.html

⁸ Detailed information regarding the WHO call for innovative technologies is available at http://www.who.int/medical_devices/call/en/index.html

Box 6 First AGIT meeting: June 2009, Singapore

The first AGIT meeting reviewed and prioritized key health problems to be addressed in the WHO call for innovative technologies that address global health concerns. Presentations by the WHO Collaborating Centres were reviewed to identify key global health concerns that could be addressed by a call for innovative technologies, and to develop criteria for the selection of the innovative technologies.

The meeting convened 23 AGIT members, representatives from seven WHO Collaborating Centres, eight members of staff from WHO Regional Offices and headquarters, and eight observers from the medical device industry and other organizations.

Box 7 Second AGIT meeting: April 2010, Copenhagen

Participants of the second AGIT meeting assisted in the final selection of applications to the call for innovative technologies, to advise on dissemination strategies for the technologies selected and to provide recommendations regarding future calls.

The meeting participants split into groups to review a set of pre-selected applications and their potential publication on the WHO website. Consideration was also given to how the selection process would be communicated to applicants and the public. The meeting participants included 17 technical advisors, two representatives of WHO Collaborating Centres, six staff from WHO Regional Offices and four from WHO headquarters.

All of the initiatives and activities outlined above informed and influenced the agenda for the participatory discussions at the First WHO Global Forum on Medical Devices, an interactive event in which all delegates collectively identified priority actions to advance access to appropriate medical devices.

First WHO Global Forum on Medical Devices: outcomes

Convened in Bangkok, Thailand at the Plaza Athenee Hotel, from 9-11 September 2010, the goal of the First WHO Global Forum on Medical Devices was to mobilize stakeholders into action. The Global Forum provided the opportunity to share evidence, knowledge and experience to inform discussions on best practices and tools available for medical device evaluation, prioritization, regulation, assessment, management and research.

Building on all previous work, knowledge and experience in this area, the Global Forum was a pivotal point in furthering collaborative efforts to help improve:

- Incorporation and implementation of health technology policies into countries' national health plans to increase access to, encourage more rational use, and select better quality, effective medical devices, including those related to high-burden diseases and public health priorities;
- Health technology assessment to make informed decisions on the priorities of medical devices for adequate and appropriate health care coverage;
- Regulation to guarantee safe and effective medical devices;
- Management of health technologies and more efficient use of resources.
- Staff training in assessment, regulation, management (including staff retention) and operation of medical devices;
- Awareness of the need for medical device innovation and the need to identify safe, effective and appropriate solutions that help to achieve the MDGs, reduce the global burden of disease, and improve the performance of health systems.

Box 8 shows the objectives and expected outcomes of the First WHO Global Forum on Medical Devices.

Box 8

Objectives of the First WHO Global Forum on Medical Devices

- Demonstrate evidence on the need for appropriate evaluation, prioritization, regulation, assessment, management and research strategies on medical devices;
- Share knowledge on available resources: guidelines, tools, strategies, policies and best practices at national and regional levels and determine related needs;
- Bring together policy makers, professional organizations, funding agencies and key stakeholders to foster interdisciplinary partnerships and cultivate the aim of reaching a common goal;
- Encourage research, development and demonstration of appropriate and affordable quality medical devices.

Expected outcomes

- Identification of actions that can be taken for the improvement in availability, accessibility, appropriate selection, assessment, regulation, management, safety and use of medical devices;
- Compilation of best practices, available resources, tools and guidelines on medical devices for integration into national health plans;
- Establishment of a network of interdisciplinary professionals who will continue to support the role of medical devices in health systems.

The steering committee of the Global Forum comprised representatives from WHO; the Ministry of Health, Welfare and Sport, the Netherlands; the Ministry of Public Health, Thailand; Health Technology Assessment International (HTAi); the International Federation for Medical and Biological Engineering (IFMBE) and the International Network of Agencies for Health Technology Assessment (INAHTA). In addition, the international organizing committee comprised almost 50 members, including consultants, representatives from WHO Collaborating Centres, UN agencies, international professional organizations, NGOs, and WHO staff from headquarters and Regional Offices. For more details on the members of committees, see Appendix D.

The details

Programme

Given the high expectations, range and number of topics, and anticipated outcomes of the Global Forum, the programme (*15, Appendix E*) was designed to facilitate as many topics and as much discussion as possible.

Sessions were categorized into five main areas: role of medical devices to improve health service delivery; safe, accessible and affordable medical devices; health technology assessment; health technology management; and medical device regulation, and included eight plenary sessions, 18 parallel sessions, two poster sessions, and four workshops. All sessions incorporated time for in-depth discussion and participants could immediately interact (e.g. ask questions, send comments, vote) using personal electronic conferencing devices provided to them.

Speakers' and poster presentations, a webcast of the Global Forum, including plenary and parallel sessions, and the short film that opened the conference: *The power and potential of medical devices* is available on the WHO website.¹²

Statistics

In response to 500 invitations, 310 participants (103 female, 207 male) from 106 countries (see Appendix C) attended the three days of the Global Forum, along with 50 speakers (19 female, 31 male), and 20 chairs (5 female, 15 male). Speakers and chairs came from low, middle and high-resource setting representing a total of 33 different countries while the 41 posters were presented by representatives from 24 countries. Box 9 lists the countries represented. Keynote speeches were made by the Prime Minister of Thailand and the WHO Director-General. Furthermore, the conference was attended by eight Ministers of Health (the Comoros, Iraq, Madagascar, the Republic of Moldova, Samoa, the Sudan, Tajikistan and Thailand), and seven vice-Ministers of Health (Angola, Japan, Mexico, the Federated States of Micronesia, Paraguay, Poland and the Syrian Arab Republic). Representatives from the International Atomic Energy Agency, the United Nations Children's Fund, the United Nations Office for Project Services (UNOPS) and the World Bank participated in the conference, along with the Assistant Director-General of Health Systems and Services, the Regional Director of the WHO South-East Asia Region, the Director of Essential Health Technologies, Regional Advisors for Health Technologies and Technical Officers from WHO. See Appendix F for a complete list of participants.

¹ Detailed programme information is available at http://www.who.int/medical_devices/gfmd/en/index.html

² The short film is additionally available at http://www.youtube.com/watch?v=92wBe8eTKBY

| Speakers and | Lithuania | Tunisia | India |
|--------------|--------------------|--------------------------|--------------------|
| chairs | Mexico | Uganda | Italy |
| Australia | Netherlands | United Kingdom | Japan |
| Belgium | Nigeria | United States | Jordan |
| Brazil | Norway | | New Zealand |
| Canada | Pakistan | Poster Presenters | Nigeria |
| China | Philippines | Albania | Norway |
| Denmark | Poland | Argentina | Peru |
| Dominica | Singapore | Brazil | Philippines |
| Egypt | South Africa | Canada | South Africa |
| Germany | Spain | China | Switzerland |
| Ghana | Sudan | Colombia | United Republic of |
| India | Sweden | Cuba | Tanzania |
| Italy | United Republic of | Ethiopia | United Kingdom |
| Japan | Tanzania | Gambia | United States |
| Jordan | Thailand | Germany | |

Box 9 .

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Figure 4 depicts participant breakdown by organizational category. Please see Appendix G for results from the participant feedback survey, reflecting their opinions in regards to the overall structure of the Global Forum (content of interest, presenters knowledge, and interactivity).

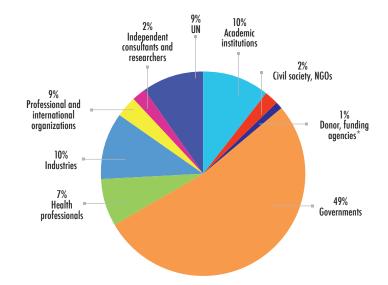


Figure 4. Participants of the Global Forum by organizational category

Recommendation process

One of the key outcomes of the Global Forum was to give a consensus view on priority actions. In order to enable participant agreement, the organizers of the Global Forum implemented a rigorous process, as described below.

Each parallel session was opened by the session chair and a co-chair gave a brief presentation of the work done by WHO in the topic area. Speakers (one to three per parallel session) then gave their presentations followed by questions, comments, and recommendations from participants.

The co-chair noted all of the recommendations made by participants in each session (listed by theme in Table 1). A grand total of 122 recommendations for all of the sessions was generated. At the end of each session, the recommendations were presented on screen. In a first round of voting, session participants were asked to select those recommendations they thought were the most important. The three recommendations with the highest votes for each session were selected resulting in a total of 42 key recommendations (three were omitted due to duplication or conflict of interest). All meeting participants had a subsequent opportunity to take part in a second round of voting on the 42 key recommendations. The key recommendations with the most votes were selected for a final list of 15 priority recommendations.

| Theme | Session |
|--|--|
| The role of medical devices to improve health service delivery | MDGs 4, 5 and 6 Meeting the needs The convergence of eHealth and medical devices: implications for the future |
| Safe, accessible and affordable medical devices | Towards safe and appropriate radiation treatment Safe medical devices for the patient, the health worker and the environment WHO call for innovative technologies that address global health concerns |
| Health technology assessment | Assessment for innovative and emerging technologies Health technology assessment (HTA) of medical devices: national prioritization processes The need for continuous HTA in developing countries and the role of international organizations |
| Health technology management | Equipment incorporation: selection, procurement and donations Health-care technology operation: training, safe use and maintenance Needs assessment: epidemiological needs, inventories and medical device lists |
| Health technology regulation | The need for adverse event reporting and post-market surveillance Pre-market approval including preclinical and clinical evaluation Harmonization of regulation - challenges and benefits |

Table 1. Sessions by theme

Table 2 presents the 42 key recommendations and the overlap between the general voting and the insession voting. The top three recommendations within each theme were chosen as the final 15 priority recommendations. Appendix H charts the results of the round 2 voting on the 42 recommendations and Appendix I lists all 122 recommendations suggested by the forum participants.

In the closing session of the Forum, Dr Carissa Etienne, WHO Assistant Director-General emphasized that the organization intends to take forward the priority recommendations, and to seriously consider all of the remainder recommendations – work that will be prioritized and presented at the Second WHO Global Forum on Medical Devices in 2012.

The priority recommendations are considered and discussed in the final section of this report.

Table 2. The 42 proposed recommendations from the First WHO Global Forum on Medical Devices

| Overall Ranking | Top recommend. in-session | | | |
|--------------------|---------------------------------|---|--|--|
| The role of | f medical devices | to improve health service delivery | | |
| 1 | Х | omote culture of safety in developing countries by adverse event reporting and integrate patient safety concepts into the riculum of medical professionals. | | |
| 2 | Х | Highlight and share examples of appropriate technologies (locally produced, low prices, easy to use, durable and reliable) that succeeded in different national health care settings. | | |
| 3 | | Use the infrastructure of teaching units and the guidelines already present for training of trainers and technicians on medical technologies. | | |
| 4 | | Enhance knowledge base of disease epidemiology, solutions and cost-effectiveness. | | |
| 5 | Х | Survey countries for successful/unsuccessful e-health/telemedicine projects. | | |
| 6 | | Conduct cost-benefit studies. | | |
| 7 | | Strengthen patient/community involvement in all medical devices processes (design, research, provision, etc.) to improve health outcomes and ensure that needs are met. | | |
| 8 | | Establish links between government and NGO projects and programmes. | | |
| Safe, acces | sible and afford | ible medical devices | | |
| 1 | Х | Ensure that properly trained personnel are in place at the time of installation of radiation medicine technology. | | |
| 2 | | Plan carefully at the government level for any new installation including consideration of proper infrastructure for effective use of the technology and investment in staff training. | | |
| 3 | Х | Look at international recommendations to establish proper sharp waste management. | | |
| 4 | Х | Facilitate the emergence of clear context-specific regulatory guidelines. | | |
| 5 | | WHO: Continue producing technical specifications of medical devices and guidance on cost assessment. | | |
| 6 | | WHO: Foster cooperation between academia and industry. | | |
| 7 | | ember States: Find an appropriate way of phasing out the use of mercury. | | |
| 8 | | Conduct evidence-based comparison between mercury and digital equipment. | | |
| Health ted | hnology assessme | ent | | |
| 1 | | WHO: Support developing countries to develop capacity, learning from countries with developed health technology assessment systems and considering different models. | | |
| 2 | Х | WHO: Promote health technology assessment as an integral part of health system research and strengthening and assist developing countries in conducting health technology assessment. | | |
| 3 | Х | WHO: Help Member States to identify tools for prioritizing devices by using the health technology assessment process. | | |
| 4 | | Identify and adapt tool kits needed for health technology assessment and prioritize according to type, need and stage of development. | | |
| 5 | | WHO and other international organizations: Use experience of developed countries to build local capacity focusing on transparency for assessing and purchasing. | | |
| 6 | | Member States: Integrate continuous health technology assessment into the existing health system environment and health care system reforms. | | |
| 7 | | Urge health technology assessment agencies to collaborate with developing countries. | | |
| 8 | Х | WHO: Promote the value of continuous health technology assessment regarding medical devices in decisions to stakeholders in developing ountries, policy-makers and industry representatives. | | |

| Health tech | inology manag | jement |
|-------------|----------------|--|
| 1 | Х | WHO: Support free access to nomenclature systems. |
| 2 | Х | WHO: Urge industry to tag medical devices with a nomenclature reference. |
| 3 | | WHO: Develop tools for needs assessment incorporating multiple dimensions (e.g. human resources, epidemiology, etc). |
| 4 | | WHO: Provide up-to-date medical device lists to be functional/procedure and facility level-based. |
| 5 | | Develop toolkit for life cycle cost of equipment and standardization of equipment. |
| 6 | | Provide case studies to show evidence of effectiveness of health technology management. |
| 7 | Х | WHO: Develop decision-making guideline and tools to determine requirements for needs-driven procurement of technologies. |
| 8 | | Develop and/or enhance training facilities for health technology managers. |
| 9 | | WHO: Support and enhance the profile of health technology management and structures within ministries of health. |
| Health tech | inology regula | tion |
| 1 | Х | WHO: Facilitate opportunities for capacity building based on cooperation between regulatory authorities. |
| 2 | | WHO: Facilitate capacity building for post-market surveillance and adverse event reporting in low-income countries. |
| 3 | | Promote an exchange system for information on regulatory action. |
| 4 | | WHO and Global Harmonization Task Force (GHTF): Support governments to have harmonized standards in different countries. |
| 5 | | Facilitate experience sharing and a meeting for device regulators every two years. |
| 6 | Х | WHO: Encourage international databank for adverse events in addition to national databases and exchange of information. |
| 7 | Х | WHO and GHTF: Take lead in the use of medical device regulation for pre-market and post-market guidance. |
| 8 | | GHTF: Promote more support to assist countries to develop harmonized mechanisms. |
| 9 | | WHO: Develop a programme for adverse event reporting on medical devices. |

First WHO Global Forum on Medical Devices: future actions

Under the auspices of WHO, there have been three years of intense work on medical devices conducted by various groups, committees and individuals, culminating in the First WHO Global Forum on Medical Devices. The final section of this report highlights the need for an integrated action plan that takes into account all of the WHO collaborative work in health technology.

Outcomes of the First WHO Global Forum on Medical Devices

First outcome: Recommended priority actions

In response to each of the 15 priority recommendations agreed by Global Forum participants, short- and long-term actions were developed (see Table 3) through discussion with the six WHO Regional Advisers on health technology.

| No. | Recommendation | Proposed Short-Term Action (2011) | Proposed Long-Term Action (after June 2011) | | |
|-------|---|---|---|--|--|
| The | he role of medical devices to improve health service delivery | | | | |
| 1 | Promote culture of safety in developing countries by adverse event reporting and integrate patient safety concepts into the curriculum of medical professionals. | WHO medical devices unit to link with patient safety related units within WHO. WHO to disseminate WHO Patient Safety Curriculum Guide for Medical Schools. | - WHO to work with internal and external partners to improve post-market surveillance, adverse event reporting and technology-related patient safety issues. | | |
| 2 | Highlight and share examples of appropriate technologies (locally produced, low prices, easy to use, durable and reliable) that succeeded in different national health care settings. | - WHO to make available on website a list of examples of appropriate/innovative technologies along with links to other relevant organizations. | WHO to map the WHO list of innovative technologies to the research agenda of the Priority Medical Devices project. Collaborating centers to test the ""appropriateness" of innovative technologies by region and create a database of the results. | | |
| 3 | Use the infrastructure of teaching units and the guidelines already present for training of trainers and technicians on medical technologies. | - WHO to post a database of biomedical engineering related university programs and professional societies on WHO website. | - WHO to send information, recommendations and guidelines to all universities included in the database. | | |
| Safe, | accessible and affordable medical devices | | | | |
| 4 | Ensure that properly trained personnel are in place at the time of installation of radiation medicine technology. | - WHO medical devices unit to work with the radiation safety unit at WHO, International Atomic Energy Agency (IAEA) and professional organizations, such as the International Organization for Medical Physics (IOMP) to disseminate radiation guidelines. | - WHO to work with IAEA and other organizations on medical imaging and radiation capacity building, including the safe use and installation of medical radiation technologies. | | |
| 5 | Plan carefully at the government level for any new installation including consideration of proper infrastructure for effective use of the technology and investment in staff training. | - WHO to develop a needs assessment tool. | - WHO to facilitate the implementation of the needs assessment process (thereby enabling better planning) at the country level. | | |
| 6 | Look at international recommendations to establish proper sharp waste management. | - WHO to disseminate tools and guidelines on sharps waste management via health technology focal points in member states, industry, patient organizations and academia. | WHO to assist countries in developing and implementing strategies on sound health-care waste management. | | |

Table 3. Short- and long-term actions planned for the 15 priority recommendations

| Heal | th technology assessment (HTA) | | |
|------|---|---|--|
| 7 | WHO: Support developing countries to develop capacity, learning from countries with developed health technology assessment systems and considering different models. | WHO to develop health technology ssessment tool. WHO to provide information regarding HTA n their website with links to collaborating from existing health technology age | |
| 8 | WHO: Promote health technology assessment as an integral part of health system research and strengthening, and assist developing countries in conducting health technology assessment. | centres and other institutions with which WHO shares a MoU in order to support access to information. | - WHO to coordinate workshops on how to develop HTA such that HTA is included as a tool for decision making. |
| 9 | WHO: Help Member States to identify tools for prioritizing devices by using the health technology assessment process. | - WHO to disseminate the use of existing tool kits that will assist newly formed HTA agencies/units in conducting a health technology assessment . | - WHO to coordinate workshops that will enable newly formed HTA agencies/units to develop recommendations and establish priorities. |
| Heal | th technology management | | |
| 10 | WHO: Support free access to nomenclature systems. | - WHO to develop the ideal characteristics of a nomenclature system to share with key stakeholders in order to define a single medical devices nomenclature system. | - WHO to work with external organizations and come to a consensus on selecting or creating a single WHO nomenclature system. |
| 11 | WHO: Urge industry to tag medical devices with a nomenclature reference. | - WHO to compare the information available on unique identification numbers. | WHO to work with all stakeholders, including industry to select the best method to tag medical devices. |
| 12 | WHO: Develop tools for needs assessment incorporating multiple dimensions (e.g. human resources, epidemiology, etc). | - WHO to develop a needs assessment tool. | - WHO to facilitate the implementation of the needs assessment process (thereby enabling better planning) at the country level. |
| Heal | th technology regulation | · | |
| 13 | WHO: Facilitate opportunities for capacity building based on cooperation between regulatory authorities. | - WHO to update the regulations guideline in 2011. - WHO to develop a network for regulatory | - WHO to update information relating to regulation on the WHO website. - WHO to promote collaboration between |
| 15 | Promote an exchange system for information on regulatory action. | authorities. | regulators. - WHO to coordinate regional workshops on the topic of regulation. |
| 14 | WHO: Facilitate capacity building for post-market surveillance and adverse event reporting in low- income countries. | WHO to review existing adverse event reporting and post-market surveillance systems for the eventual selection of one system. WHO to make available links to adverse event reporting and post market surveillance information as well as regulatory action taken on their website. | WHO to provide guidelines, tools and capacity building for adverse event reporting and post- market surveillance. WHO to select one system for adverse event reporting and post-market surveillance |

Second outcome: Best practices, available resources, tools and guidelines compiled

The Priority Medical Devices project and the work done under the auspices of the Global Initiative on Health Technologies identified some best practices. Similarly, during the course of the Global Forum, participants shared their experiences, successes and challenges. This information will be published in a best practice compilation. Both the Priority Medical Devices project and the Global Initiative on Health Technologies developed a public health approach to medical devices and identified the need to focus on the availability, accessibility, appropriateness and affordability of medical devices - concepts discussed at the Global Forum and overwhelmingly supported by participants. Inclusion of accountability in this list of "A's" was proposed in the final session of the Global Forum.

For the purposes of knowledge sharing, detailed information on medical devices presented in the Priority Medical Device project's eight background papers was also included in the CD-ROM given to conference participants and widely disseminated. This information is available through a dynamic e-resource library, which includes documents on best practices, available resources, tools and reference documents on medical devices for integration into national health plans. As a result of the Global Forum, this e-resource,

the "WHO health technologies e-documentation center", has become a more comprehensive source of information to best suit the needs of those who use this service¹.

Furthermore, information from the Baseline Country Survey on Medical Devices (14) has provided valuable insight into the current situation regarding medical devices in individual countries. In addition to providing essential information, the results of the survey have served as a needs assessment to better inform all stakeholders about priority areas for action, which have been included in the Global Forum recommendations. Information provided by this ongoing survey will be included in each country profile on the WHO website and will be used as a benchmark to help decision-makers and encourage country action at the national, regional and global levels.

The collaborative work of the Global Initiative on Health Technology has involved developing tools to integrate appropriate and affordable medical devices into the health system delivery component of national health plans, in order to reach universal health coverage. Some of these tools were discussed in the parallel sessions of the Global Forum and have been included in the final recommendations agreed by all participants.

In addition, members of the TAGHT have also been working to update and revise guidelines on the regulation, assessment, donations, procurement, maintenance, policies, management and use of medical devices (see Table 4). This work has also focused on developing lists of medical devices by clinical practice guidelines and by health-care facilities. The draft guidelines were presented for consultation on the CD-ROM given to Global Forum participants and also discussed during the course of the meeting. WHO will publish these reference documents in 2011.

| Table 4. | Reference | documents | in | development |
|----------|-----------|-----------|----|-------------|
| | | | | |

| No. | Subject area |
|-----|---|
| 1 | Health technology assessment |
| 2 | Medical device regulations |
| 3 | Needs assessment |
| 4 | Medical device procurement |
| 5 | Guidelines for health-care equipment donations |
| 6 | Health-care equipment maintenance |
| 7 | Health-care equipment inventory management |
| 8 | Computerized Maintenance Management System |
| 9 | Policy framework for health technology management |
| 10 | Medical devices nomenclature |
| 11 | Medical devices by health-care setting |
| 12 | Medical devices by clinical practice guidelines |

¹ The e-documentation center is available at http://www.who.int/medical devices

Third outcome: Establishment of a network of interdisciplinary professionals

To date, many countries, organizations, groups and individuals from different sectors, have been involved in and helped to inform and develop all of the WHO collaborative work on medical devices. This has resulted in several networks of stakeholders including: the TAGHT; the AGIT; the Advisory Group and Steering Committee of the Priority Medical Devices project; and the Steering Committee and International Organizing Committee of the Global Forum. In addition, WHO has established four email listservs (focusing on eHealth, health technology assessment, regulation, and health technology management) and an online community for health technology focal points in 144 countries. Furthermore, participants at the Global Forum and those who were interested in attending, were invited to join the aforementioned listservs after the Global Forum.

Second Global Forum on Medical Devices

The Second WHO Global Forum on Medical Devices is planned for 2012. Participants will share progress made on all activities to date related to the 15 priority recommendations and the implementation of resolution WHA60.29 on health technologies as well as decide on additional priority actions. See Appendix J for a draft programme summary.

Conclusion

In some countries, action to improve access to health technologies began more than 20 years ago, but in many others such action has only recently started. The Global Initiative on Health Technologies, resolution WHA60.29 on health technologies, the Priority Medical Devices project and the First WHO Global Forum on Medical Devices have all helped raise awareness of the need for affordable, appropriate, accessible and available medical devices – and as discussed at the Global Forum, the need for a robust accountability process.

All stakeholders are invited to implement the actions outlined in this report (with particular emphasis on the regulation, assessment and rational management of medical devices, the use of appropriate and innovative technologies, and implementation of a public health approach to medical devices) before the Second Global Forum on Medical Devices in 2012. At this event, a new and updated action plan for the next steps towards ensuring adequate access to safe, effective and appropriate medical devices in health systems in all countries will be reviewed and discussed. Presentations on the implementation of resolution WHA60.29 on health technologies, 5 years after its approval, will be given by stakeholders and Member States. Additionally, more action points will be identified and implementation plans developed, as necessary.

In order to adequately address the important role of medical devices in the management of high-burden health problems and in health system strengthening, continuous action, targeted advocacy, fundraising, donor support and strong leadership are all essential. Men, women, children and newborns should not continue to die or suffer because the medical devices required to save their lives or improve their quality of life remain unavailable, inaccessible, inappropriate or unaffordable. For the sake of the health of poorer and all populations, we must not waste time: we have to act together – now.

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Appendix A Welcome address by Abhisit Vejjajiva, Prime Minister of Thailand

His Excellency Abhisit Vejjajiva Prime Minister of Thailand

Inauguration address at the First WHO Global Forum on Medical Devices Bangkok, Thailand 9 September 2010

Your Excellency Dr. Margaret Chan, Director General of the World Health Organisation, Your Excellencies the Ministers of Health, honourable guests, ladies and gentlemen,

1. On behalf of the Royal Thai Government and people of Thailand, I would like to welcome all of you to Thailand for the First Global Forum on Medical Devices. I am honoured to be with you at this distinguished gathering of delegates from Member States of the World Health Organisation, as well as scholars and representatives of health professions, international agencies, civil society organisations, and the industry.

2. Protecting the health of the population is a crucial responsibility of all governments. Healthy people are every nation's valuable assets, as a productive workforce drives forward the economy. More importantly, having a healthy state of the body and the mind is a fundamental right of everyone in every society. As defined by the World Health Organisation, "health" is "a state of complete physical, mental and social well-being, and not merely the absence of disease or infirmity". Ensuring people's health clearly requires the collaborative efforts of various sectors in society, as well as the global community. Moreover, in today's medical care, medical technology and devices have assumed increased importance, in the quality and cost of healthcare services.

3. I am therefore very glad that this First Global Forum on Medical Devices is being held in Thailand. I am also pleased to learn that all of you who are gathered here are dedicated policymakers, officials, practitioners and experts from organisations in different sectors around the world, who are ready to share your knowledge and expertise, as well as your wealth of experiences, in our collective efforts to address the needs for appropriate policies and systems concerning medical devices.

4. The value of this kind of exchange cannot be exaggerated. Deliberations, discussions and lessons learned in various international conferences in the past have enhanced awareness of existing problems, generated new ideas, inspired proper solutions, and led to the undertaking of actions amongst policymakers and other key stakeholders in different countries. With your contributions, I am confident that this Forum will be recognised as a crucial milestone in health policy development at both national and international levels.

Excellencies,

Distinguished Participants,

5. The issue of medical devices and equipment is not a stand-alone issue. As a means to promote people's health, these technologies are normally introduced in the healthcare systems, while some of them are used by households, on a self-care basis. Therefore, in most instances, it is difficult to address problems related to medical devices and other health technologies without taking into account the culture, infrastructure and other characteristics of the health systems in particular countries. In the same vein, in making essential medical devices available to the population in need of them at affordable prices, it is important to consider this effort in the global and national contexts, where issues relating to research and development and production capacity, technology transfer, and trade regulations are also involved.

6. In this connection, I would like to commend the organising committee of this conference for incorporating all important aspects of medical devices – including innovation, prioritization, regulation, evaluation, procurement, usage, and so on – into the meeting agenda. It is also important that this conference will touch upon many topics particularly relevant to low- and middle-income countries, as well as policy issues that are relevant in any setting, regardless of the country's economic status.

7. I wish to highlight here two issues, namely, "universal access" and "equity", where lessons can be drawn from Thailand's health system. The Thai Constitution recognises access to health care as a basic right of all Thais, and thus our universal health coverage plan was established in 2002. We learn, however, that despite strong political commitments and multi-sectoral efforts, translating these policies into actions, and achieving equitable access to health services in practice, is not easy. Limited resources have compelled us to find ways to allocate and use them efficiently. Technology assessment, selection and management, including bulk purchasing, are among effective solutions adopted at the national level and in hospitals. The unaffordable price of healthcare products, which are, in some instances, associated with patents, is also an important barrier to their accessibility. I am delighted that the issues of 'Intellectual Property and Innovation' and 'Technology Transfer' will be discussed in this Forum, which will help improve access to a number of essential medical devices.

8. To reaffirm the importance of universal health coverage, I would like to call upon distinguished delegates, scholars, industry members, representatives from international organisations and donors to jointly commit themselves to "building fairness and reducing inequity" to ensure access to affordable, safe and effective medical devices, and to quality health care for all.

9. There are other challenges we must confront. The first one is the so-called issue of 'rational' versus 'irrational' use of medical devices and public education on this issue. Irrational use of medical devices has resulted in high costs without reasonable health gains. Policy decisions need to be supported by evidence proving the "value for money" of medical devices. Thus, it is fundamental to build up adequate capacity on Health Technology Assessment in our countries. Another challenge involves regulation. Like medicines, medical devices should be cost-effective, efficacious, safe and of good quality---hence every country needs to develop strong regulatory structures to ensure that these requirements are met. At the same time, systems should be established for the safe and effective disposal of outdated or expired medical devices that may pose risk for users. The last challenge is the strengthening of R&D and manufacturing of medical devices in developing countries, so that their citizens can access the technologies they need at affordable prices. I fully support the initiative to tackle all of these challenges, and to jointly build upon our strengths.

10. As well-devised health policies alone do not guarantee equitable access to quality services and essential technologies, it is my hope that this meeting will create fertile grounds for future networks and cooperation to strengthen policy development and implementation capacity with regard to medical devices, amongst Member States and domestic and international institutions.

11. Here in Thailand, we have long been addressing the need for multi-sectoral and interorganisational integration of health policies, as well as public-private partnership in order to efficiently tackle major health issues. I am certain that the lessons learned and experiences shared in this conference will be very helpful to all countries. For Thailand, our commitment is to see the establishment of the National Medical Device Systems Development Committee.

12. In closing, I wish to express my deep appreciation to the World Health Organisation, Madam Director General and her team for having taken the initiative in convening this Conference, and in providing Thailand with the opportunity to take on the important role as co-host. I wish all participants an enjoyable stay in Thailand, and great success in the meeting's deliberations. Thank you very much and Sawasdee Krub.

www.thaiembassy.sg/announcements/inaugural-address-by-his-excellency-abhisitvejjajiva- prime-minister-of-thailand-at-th

Appendix B

Inauguration address by Dr. Margaret Chan, Director-General of WHO Medical devices: an area of great promise

Dr Margaret Chan Director-General of the World Health Organization

Opening address at the Global Forum on Medical Devices Bangkok, Thailand 9 September 2010

Your Excellency, Prime Minister Abhisit, honourable ministers, distinguished delegates, representatives of professional societies, patient groups, and industry, ladies and gentlemen,

I am pleased to welcome you to this first Global Forum on Medical Devices. I thank the government of Thailand and its Ministry of Public Health for hosting and supporting this event.

You represent a diversity of disciplines, interests, and country experiences. This diversity is important given the complexity of the task before us. This is the first meeting of its kind, and you will be exploring some new territory where the best way forward for public health is largely uncharted.

The field of medical devices is large, diverse, competitive, and highly innovative. This is an area of great promise, sometimes spectacular promise, sometimes seductive promise. It is also an area with a number of problems and pitfalls, some familiar, others unique.

As many have noted, the field of medical devices requires, and deserves, its own unique agenda. Health officials and hospital managers in all countries, at all levels of development, need guidance.

The medical devices industry produces high-tech high-cost diagnostic and therapeutic equipment, but it also produces the basic supplies and devices that keep any health facility running smoothly on a daily basis.

The field also includes devices that aid functional ability, like wheelchairs, hearing aids, eyeglasses, intraocular lenses, and artificial limbs. The vital role of such devices in improving the quality of life is obvious, though often overshadowed by the attention given to more spectacular devices.

We are here to help set the agenda for a more rational approach to the acquisition and use of medical devices in their full range of applications.

We are here, in part, because of concern about runaway health care costs and pressure to contain these costs. As noted in a 2007 World Health Assembly resolution, health technologies, and medical devices in particular, represent an economic as well as a technical challenge to health systems.

That resolution expressed concern about the waste of resources caused by investments in medical devices that do not meet high-priority needs, are incompatible with existing infrastructures, are irrationally or incorrectly used, or do not function efficiently. This tells us some of the pitfalls.

But we are also here because the unquestionable benefits of medical devices are so unevenly distributed. I wonder if there is any other area that illustrates so profoundly the great difference in the ability of wealthy and developing countries to reap the benefits of advances in medicine and technology.

As one example, a recent WHO survey showed that the availability of mammography, an important screening tool for breast cancer, is one per 47 000 people in high-income countries, but one per 5.7 million people in low-income countries. The availability of CT scanners is one per 170 000 people in high-income countries, but one per 3.8 million in low-income countries.

In some countries, shortages of needles, syringes, and sterilizing equipment mean that up to 40% of injections are unsafe. As yet another example, some 30 developing countries do not possess a single radiotherapy machine for cancer treatment.

I believe you will agree: too many people are being excluded from the benefits of medical devices, and this is a challenge we need to address.

I can suggest some reasons for this great imbalance.

The most obvious one concerns resources and costs. Technological advances nearly always come at a price higher than conventional technologies, and some medical devices are obviously priced for the financially privileged few.

One figure illustrates the magnitude of the affordability problem. Worldwide, annual government expenditure on health ranges from well over \$7,000 per person to less than \$10. Low levels of expenditure on health help explain why many medical devices are considered luxuries.

Yet high cost alone is not the only explanation, the only excuse for such inequitable access. Many badly needed and affordable devices, like electrocardiographs, are still not widely used in low-income settings. This may reflect how priorities are set, with medicines and vaccines having a higher place in budgets.

A second problem is inherent to the industry. These are medical devices, produced for a medical market, largely focused on financially profitable diseases, and almost exclusively designed for use in wealthy settings.

Currently, most medical equipment used in low-resource settings is imported from industrialized countries. About 70% of the more complex devices do not function when they reach their destination.

A third problem follows logically and is deeply familiar: lack of capacity. I mean lack of infrastructure and funds for recurring costs. I mean erratic power supplies, uncertain water quality, a crippling shortage of health personnel, limited training capacity, difficulties getting spare parts, and limited budgets for maintenance and for purchasing consumables.

Under such conditions, a technological miracle can rapidly become the worst nightmare of service providers: wasted resources and risks to patient safety.

Faced with such harsh realities, we need to ask: what does a true "cutting edge" technology mean for the developing world?

The biggest breakthroughs are likely to come with technologies that use alternative power supplies, resist heat, humidity, and dust, relieve the workload, require little maintenance, and can be operated, with no risk to patient safety, by personnel with little specialized training.

Or with something so simple as glucose meters and test strips that perform well in the hot and humid homes of diabetes patients. Or with robust portable machines that extend the advantages of technology beyond the hospital setting or take it from cities to rural areas.

This is a challenge, but not an insurmountable one. During outbreaks, WHO has seen how portable PCR machines can vastly increase the speed and precision of containment operations.

You will be discussing technology transfer, which can help, and donations, which can be problematic. Developing countries are littered with unused, obsolete equipment and devices. Recent studies suggest that only 10% to 30% of donated equipment ever becomes operational.

A fourth reason is possibly the most important. That is, a failure to look at this rapidly evolving industry from a public health perspective. When we take a public health perspective, one priority is clear. First take care of the basics.

If we think about the health-related MDGs, and about what hinders progress, it becomes easier to define some basic needs. Blood transfusion services to prevent women in labour from bleeding to death. Anaesthesia machines, oxygen bags, and basic surgical equipment. Rapid point-of-care diagnostics for malaria and tuberculosis. Resuscitation equipment for newborns with breathing problems. Generators that keep equipment running when the electrical power shuts down.

I know you will be discussing MDG-related issues during the meeting, and will have many other ideas and experiences to contribute.

And we have another big-picture issue we need to address. Though resources available to invest in medical devices are vastly different, the main health problems facing wealthy and developing countries are becoming remarkably similar.

I am referring in particular to the rise of chronic diseases, like cardiovascular disease, stroke, cancers, and diabetes. Once associated with affluence, these diseases now impose their heaviest burden on poor and disadvantaged populations. This shift in the disease burden clearly demonstrates the need for fairness in access to medical devices, including those appropriate and affordable for long-term care.

Ladies and gentlemen,

You are tasked with setting an agenda for a more rational approach to medical devices. This is not an easy task.

It is tempting to seek guidance from years of largely successful efforts to rationalize the use of pharmaceutical products.

We can certainly draw some guiding principles from experience with essential medicines, namely the importance of focusing on priority health needs, and on affordable devices that match those needs. We can certainly repeat the commitment to fair and equitable access.

We can also identify some similar obstacles that limit the appropriateness of medical devices to priority needs in the developing world. Market forces, all by themselves, will not automatically shift the R&D agenda for medical devices towards unmet needs in the developing world.

As with pharmaceutical products, explicit policies are needed to move the power of innovation more directly into the service of international health development.

But here the similarities end. The diversity of medical devices is much greater than that of medicines. The pace of new product development is faster, and the lifecycle of some medical devices can be as short as 18 months.

The regulatory pathways are different. The approval process for medical devices is often less rigorous. Factors affecting the safety of medical devices are more numerous, including the competence and skills of product users. The potential for human error when a person swallows a pill is quite different from that when staff operate highly complex equipment.

Systems for reporting adverse medical device events and for conducting post-marketing surveillance are not yet so well advanced. These, too, are pitfalls in the midst of great promise.

Despite the challenges, a key achievement of this meeting is its strong public health approach. The organizing and steering committees have put together a public health agenda. The agenda is firmly focused on needs assessment and improved access to priority devices, especially in low-resource settings.

You will be considering the potential of these devices to reduce gaps in health outcomes, to relieve some of the pressures of the workforce crisis, to improve service delivery, and to strengthen health systems.

You will take a close look at the enabling environment: the role of health technology assessment, the management of medical devices through national health plans and strategies, and the need for strong regulation and enforcement.

You will explore the convergence of advances in information and communication technologies with advances in medical technologies. As practical guidance, you will consider a process of priority setting at the national level and look for ways to harmonize regulatory pathways.

Ladies and gentlemen,

Medical devices require, and deserve, their own unique agenda. I wish you a most productive meeting.

Thank you.

Appendix C Participation in baseline country survey and/or WHO meetings

| | | PARTICIPANTS | IST TAGHT MEETING 21-23 APRIL 2009, GENEVA | 2ND TAGHT MEETING 8-9 NOVEMBER 2009, RIO DE JANEIRO | 3RD TAGHT MEETING 20-22 JUNE 2010, CAIRO | 1ST GLOBAL FORUM ON MEDICAL DEVICES 9-11 SEPTEMBER 2010, BANGKOK | BASELINE COUNTRY SURVEY ON MEDICAL DEVICES |
|----------------|----------|----------------------------------|---|---|---|---|--|
| | 1 | Algeria | | | | | |
| | 2 | Angola | | | | Х | Х |
| | 3 | Benin | | | | Х | Х |
| | 4 | Botswana | | | | Х | Х |
| | 5 | Burkina Faso | | | | Х | Х |
| | 6 | Burundi | | | | Х | Х |
| | 7 | Cameroon | Х | | | Х | Х |
| | 8 | Cape Verde | | | | | Х |
| | 9 | Central African Republic | | | | | Х |
| | 10 | Chad | | | | | Х |
| | 11 | Comoros | | | | Х | X |
| | 12 | Congo | | | | X | |
| | 13 | Côte d'Ivoire | | | | X | Х |
| | 14 | Democratic Republic of the Congo | | | | X | X |
| | 15 | Equatorial Guinea | | | | X | Λ |
| | 16 | Eritrea | | | | X | Х |
| | 17 | Ethiopia | X | X | | X | X |
| | 17 | Gabon | Λ | Λ | | ۸ | X |
| | 10 | Gambia | | | | X | X |
| | 20 | | | | | | |
| _ | 20 21 | Ghana | | | | X | Χ |
| 0 | | Guinea | | | | X | X |
| AFRICAN REGION | 22 | Guinea-Bissau | v | V | v | X | X |
| Z | 23 | Kenya | X | X | Х | X | Х |
| CA | 24 | Lesotho | | | | | |
| VFR | 25 | Liberia | | | | V | X |
| | 26 | Madagascar | | | | X | Х |
| | 27 | Malawi | | | | | |
| | 28 | Mali | | | | X | X |
| | 29 | Mauritania | | | | | Х |
| | 30 | Mauritius | | | | | Х |
| | 31 | Mozambique | | | | X | Х |
| | 32 | Namibia | Х | Х | | X | X |
| | 33 | Niger | | | | X | Х |
| | 34 | Nigeria | | | | 0 | |
| | 35 | Rwanda | | | | | |
| | 36 | Sao Tome and Principe | | | | Х | Х |
| | 37 | Senegal | Х | | | Х | Х |
| | 38 | Seychelles | | | | Х | Х |
| | 39 | Sierra Leone | | | | Х | Х |
| | 40 | South Africa | | | | Х | Х |
| | 41 | Swaziland | | | | Х | Х |
| | 42 | Тодо | | | | Х | Х |
| | 43 | Uganda | | | Х | Х | Х |
| | 44 | United Republic of Tanzania | | | | Х | Х |
| | 45 | Zambia | | | | X | Х |
| | 46 | Zimbabwe | | | | Х | Х |

| | | PARTICIPANTS | 1ST TAGHT MEETING 21-23 April 2009, geneva | 2ND TAGHT MEETING 8-9 NOVEMBER 2009, RIO DE JANEIRO | 3RD TAGHT MEETING 20-22 JUNE 2010, CAIRO | 1ST GLOBAL FORUM ON MEDICAL DEVICES 9-11 SEPTEMBER 2010, BANGKOK | BASELINE COUNTRY SURVEY ON MEDICAL DEVICES |
|------------------------|----|------------------------------------|---|---|---|---|--|
| | 47 | Antigua and Barbuda | | | | | Х |
| | 48 | Argentina | | | | 0 | Х |
| | 49 | Bahamas | | | | | Х |
| | 50 | Barbados | | | | | |
| | 51 | Belize | | | | Х | Х |
| | 52 | Bolivia (Plurinational State of) | | | | | Х |
| | 53 | Brazil | | Х | | Х | Х |
| | 54 | Canada | | | | 0 | Х |
| | 55 | Chile | | | | Х | Х |
| | 56 | Colombia | | | | 0 | Х |
| | 57 | Costa Rica | | | | X | Х |
| | 58 | Cuba | | | | Х | Х |
| | 59 | Dominica | | | | | Х |
| _ | 60 | Dominican Republic | | | | | Х |
| REGION OF THE AMERICAS | 61 | Ecuador | | | | | |
| ERI | 62 | El Salvador | Х | Х | | | Х |
| AM | 63 | Grenada | | | | | Х |
| 포 | 64 | Guatemala | | | | | Х |
| E T | 65 | Guyana | | | | | Х |
| N | 66 | Haiti | | | | | |
| 310 | 67 | Honduras | | | | | Х |
| REC | 68 | Jamaica | | X | | Х | Х |
| | 69 | Mexico | Х | X | | Х | Х |
| | 70 | Nicaragua | Х | Х | | | Х |
| | 71 | Panama | | | | | Х |
| | 72 | Paraguay | | | | X | Х |
| | 73 | Peru | | | | | Х |
| | 74 | Puerto Rico* | | | | | |
| | 75 | Saint Kitts and Nevis | | | | | Х |
| | 76 | Saint Lucia | | | | | Х |
| | 77 | Saint Vincent and the Grenadines | | | | | Х |
| | 78 | Suriname | | | | X | |
| | 79 | Trinidad and Tobago | | | | X | X |
| | 80 | The United States, USA | | 0 | | X | Х |
| | 81 | Uruguay | | | | | |
| | 82 | Venezuela (Bolivarian Republic of) | | | | | |

| | | PARTICIPANTS | IST TAGHT MEETING 21-23 APRIL 2009, GENEVA | 2ND TAGHT MEETING 8-9 NOVEMBER 2009, RIO DE JANEIRO | 3RD TAGHT MEETING 20-22 JUNE 2010, CAIRO | 1ST GLOBAL FORUM ON MEDICAL DEVICES 9-11 SEPTEMBER 2010, BANGKOK | BASELINE COUNTRY SURVEY ON MEDICAL DEVICES |
|------------------------------|-----|------------------------------|---|---|---|---|--|
| | 83 | Afghanistan | | | | X | Х |
| | 84 | Bahrain | | | | Х | |
| | 85 | Djibouti | | | | Х | |
| | 86 | Egypt | | | Х | 0 | |
| | 87 | Iran (Islamic Republic of) | | | | | |
| - | 88 | Iraq | | | | X | Х |
| 0 | 89 | Jordan | | Х | Х | Х | Х |
| SEG | 90 | Kuwait | | | | | |
| N | 91 | Lebanon | | | | | Х |
| NE/ | 92 | Libyan Arab Jamahiriya (the) | | | | | Х |
| KRA | 93 | Morocco | | | | | Х |
| Ë | 94 | Oman | | | | | Х |
| EDI | 95 | Pakistan | | | | X | |
| N N | | Palestinian Authority | | | 0 | | |
| EASTERN MEDITERRANEAN REGION | 96 | Qatar | | | | | |
| AST | 97 | Saudi Arabia | | | | | Х |
| | 98 | Somalia | | | | | |
| | 99 | Sudan | Х | Х | Х | Х | Х |
| | 100 | Syrian Arab Republic | | | | Х | |
| | 101 | Tunisia | | 0 | Х | Х | |
| | 102 | United Arab Emirates | | | | | |
| | 103 | Yemen | | | | | Х |

| | | PARTICIPANTS | IST TAGHT MEETING 21-23 APRIL 2009, GENEVA | 2ND TAGHT MEETING 8-9 NOVEMBER 2009, RIO DE JANEIRO | 3RD TAGHT MEETING 20-22 JUNE 2010, CAIRO | 1ST GLOBAL FORUM ON MEDICAL DEVICES 9-11 SEPTEMBER 2010, BANGKOK | BASELINE COUNTRY SURVEY ON MEDICAL DEVICES |
|-----------------|------------|--|---|---|---|---|--|
| | 104 | Albania | | X | Х | X | Х |
| | 105 | Andorra | | | | | |
| | 106 | Armenia | | | | X | Х |
| | 107 | Austria | | | | 0 | Х |
| | 108 | Azerbaijan | | | | Х | X |
| | 109 | Belarus | | | | | X |
| | 110 | Belgium | | 0 | | 0 | X |
| | 111 | Bosnia and Herzegovina | | | | | X |
| | 112 | Bulgaria Constin | | | | v | X |
| | 113 | Croatia | | | | X | X X |
| | 114 115 | Cyprus Czech Republic | | | | | <u>х</u> Х |
| | 115 | Denmark | | | | X | <u>х</u> |
| | 110 | Estonia | | | | X | <u>х</u> |
| | 117 | Finland | | | | Λ | X |
| | 119 | France | | 0 | | | X |
| | 120 | Georgia | | 0 | | X | X |
| | 120 | Germany | | | | 0 | X |
| | 122 | Greece | | | | Ū | ň |
| | 123 | Hungary | | | | | Х |
| | 124 | Iceland | | | | | X |
| | 125 | Ireland | | | | | X |
| | 126 | Israel | | | | | X |
| | 127 | Italy | | | | Х | X |
| NO | 128 | Kazakhstan | | | | | |
| EUROPEAN REGION | 129 | Kyrgyzstan | | | | Х | Х |
| NR | 130 | Latvia | | | | | Х |
| EAI | 131 | Lithuania | | | | | Х |
| ROI | 132 | Luxembourg | | | | | Х |
| B | 133 | The former Yugoslav Republic of Macedenia | | | | | |
| | 134 | Malta | | | | | Х |
| | | Monaco | | | | | Х |
| | | Montenegro | | | | X | X |
| | 137 | Netherlands | Х | | | X | X |
| | | Norway | | | | 0 | X |
| | | Poland | | | | X | X |
| | 140 | Portugal | | v | | X | X |
| | 141 | Republic of Moldova | | X | | X | X |
| | 142 | Romania Ducción Fodountion | | | | | X |
| | | Russian Federation | | | | | X X |
| | | San Marino Sarbia | | | | | X |
| | | Serbia Slovakia | | | | | X X |
| | | | | | | | X |
| | | Slovenia Spain | | | | X | X X |
| | | Sweden | | | | Λ | Λ |
| | | Switzerland | | 0 | | X | Х |
| | | Tajikistan | | U | | X | Λ |
| | | The United Kingdom | | | | X | Х |
| | | Turkey | | | | Λ | X |
| | | Turkmenistan | | | | X | Λ |
| | | Ukraine | | | | X | |
| 1 | | Uzbekistan | | | | Λ | |

37

| | | PARTICIPANTS | IST TAGHT MEETING 21-23 APRIL 2009, GENEVA | 2ND TAGHT MEETING 8-9 NOVEMBER 2009, RIO DE JANEIRO | 3RD TAGHT MEETING 20-22 JUNE 2010, CAIRO | 1ST GLOBAL FORUM ON MEDICAL DEVICES 9-11 SEPTEMBER 2010, BANGKOK | BASELINE COUNTRY SURVEY ON MEDICAL DEVICES |
|------------------------|-----|--|---|---|---|---|--|
| | 157 | Bangladesh | | | | | |
| | 158 | Bhutan | | | | Х | |
| _ | 159 | Cook Islands | | | | | |
| SOUTH-EAST ASIA REGION | 160 | Democratic People's Republic of Korea | | | | | |
| A R | 161 | India | | | | 0 | |
| ASI | 162 | Indonesia | | | | Х | Х |
| ST | 163 | Maldives | | | | Х | Х |
| -64 | 164 | Myanmar | | | | | |
| Ē | 165 | Nepal | | X | Х | Х | Х |
| SOI | 166 | Nive | | | | | |
| | 167 | Sri Lanka | | X | | | Х |
| | 168 | Thailand | | | | Х | Х |
| | 169 | Timor-Leste | | | | Х | Х |
| | 170 | Australia | | | | X | Х |
| | 171 | Brunei Darussalam | | | | X | Х |
| | 172 | Cambodia | | | | X | Х |
| | 173 | China | | | | X | Х |
| | 174 | Fiji | | | | | Х |
| | 175 | Japan | | | | X | Х |
| | 176 | Kiribati | | | | X | Х |
| | 177 | Lao People's Democratic Republic | | X | | Х | Х |
| | 178 | Malaysia | | Х | | | Х |
| WESTERN PACIFIC REGION | 179 | Marshall Islands | | | | | |
| EGI | 180 | Micronesia (Federated States of) | | | | Х | Х |
| C R | 181 | Mongolia | | | | Х | |
| E | 182 | Nauru | | | | Х | Х |
| PAG | 183 | New Zealand | | | | 0 | Х |
| RN | 184 | Palau | | | | | |
| STE | 185 | Papua New Guinea | | | | | Х |
| WE | 186 | Philippines | | Х | | X | Х |
| | 187 | Republic of Korea | | | | | |
| | | Samoa | | | | Х | |
| | 189 | Singapore | | | | Х | Х |
| | 190 | Solomon Islands | | | | | |
| | 191 | Tokelau* | | | | | |
| | | Tonga | | | | | Х |
| | 193 | Τυναίυ | | | | | |
| | 194 | Vanuatu | | | | Х | |
| | 195 | Viet Nam | | | | X | |

 $\begin{array}{l} \chi = \mbox{ Includes government representation} \\ 0 = \mbox{ Observer or general participant representation} \\ ^* = \mbox{ Associate members} \end{array}$

Appendix D

Organizing committees for the First WHO Global Forum on Medical Devices

Steering committee

Chair, Secretariat Carissa Etienne, Assistant Director-General, Health Systems and Services Steffen Groth, Director, Essential Health Technologies Adriana Velazquez Berumen, Coordinator Diagnostic Imaging and Medical Devices Unit World Health Organization

Members

Jennifer Barragan, World Health Organization Deirdre Dimancesco, World Health Organization Yadin David, International Federation for Medical and Biological Engineering (IFMBE) Björn Fahlgren, World Health Organization Josee Hansen, Ministry of Health, Welfare and Sport, the Netherlands Peter Leeflang, Ministry of Health, Welfare and Sport, the Netherlands Guy Maddern, International Network of Agencies for Health Technology Assessment (INAHTA) Laura Sampietro-Colom, Health Technology Assessment International (HTAi); Yot Teerawattananon, Ministry of Public Health Thailand Sripen Tantivess, Ministry of Public Health Thailand Bart Wijnberg, Ministry of Health, Welfare and Sport, the Netherlands

International organizing committe

Salma Abbasi, E-Worldwide Group Barry Allen, International Union of Physical and Engineering Sciences in Medicine (IUPESM) David Banta, Consultant Simao Campos, International Standards Organization (ISO) Monique Dory, Medicines Sans Frontiere (MSF) Kalipso Chalkidou, National Institute of Public Health and Clinical Excellence (NICE) Martha Emma Escandon, National Centre for Health Technology Excellence (CENETEC) James Fitzgerald, Pan-American Health Organization (PAHO/WHO) Charles A. Gardner, Forum for Health Research Timothy Hancox, International Standards Organization (ISO) Myriam Henkens Kendall Ho, University of British Columbia Sabina Hoeksta-van den Bosch, Ministry of Health, Welfare and Sport, the Netherlands Adham Ismail, Eastern Mediterranean Regional Office, WHO Jennifer Jackson, American College of Clinical Engineering Ed Kelly, Patient Safety, WHO Chapal Khasnabis, Assistive Devices, WHO

Paul LaBarre, PATH Blerta Maliqui, Making Pregnancy Safer, WHO Joseph Lazar Mathew, Health Technology Assessment International Geeta Mehta, South East Regional Office, WHO Iyad Mobarek, Jordan Country Office, WHO David Porter, Consultant Sarah Russell, Health System and Services, WHO Roger Schmitt, HDS, WHO Peter Smith, International Organization of Medical Physics Ludo Scheerlinck, UNICEF Herbert Voigt, International Federation for Medical and Biological Engineering David Watson, ECRI Institute Jomkwan Yothasamut, HITAP, Ministry of Health, Thailand

Local Organizing Committee

Chair Suwit Wibulpolprasert Office of the Permanent Secretary, Ministry of Public Health

Members

Biomedical Instrument Division, Siriraj Hospital Bureau of International Health, Ministry of Public Health Bureau of Policy and strategy, Ministry of Public Health Department of Medical Sciences, Ministry of Public Health Department of Medical Services, Ministry of Public Health Food and Drug Administration, Ministry of Public Health Foundation for Consumers Health Consumer Protection Project, Chulalongkorn University Health Intervention and Technology Assessment Program, Ministry of Public Health Health System Research Institute Medical Device Control, Food and Drug Administration, Ministry of Public Health National Health Security Office National Health Commission Office National Science and Technology Development Agency Thai Health-Global Link Initiative Project, Mahidol University The International Health Policy Program, Ministry of Public Health The Medical Council of Thailand Thai Medical Device Technology Industry Association Social Security Office World Health Organization Thailand

Appendix E

Programme of the First WHO Global Forum on Medical Devices

Programme at a glance— 9-11 September 2010

ATHENEE CRYSTAL BALLROOM

| Day 1—Thursday 9 September | | Day 2—Friday I | Day 2—Friday 10 September | | Day 3—Saturday 11 September | | | | |
|--|--|--|--|--|---|--|--|--|-----------------------------|
| Check-in | | | | | | | | | |
| Inauguration sess | sion | | | | | | _ | | |
| Mr Abhisit Vejjajiva, Thailand | Prime Minister of the | Kingdom of | resource settings Space medical te | medical devices of reconstruction a | | devices thro Academia | 0 | and affordabi | lity of me |
| Dr Margaret Chan, I [French & Spanish int | Director-General, WHC erpretation] |) | applications • The future of her • Q&A - [French & Spanish int | | | Technology | al organizations y transfer chnology industry | , | |
| | | | | | | [French & Spar | nish interpretation] | | |
| Global status on medical devices • Situational global analysis of medical devices • Mismatches in medical devices • Medical device needs in a developing country [French & Spanish interpretation] | | Local Solutions | novations | • | | | | | |
| | | | | | | Ethical pract | tice nish interpretation] | | |
| Coffee break and p | oster session A | | Coffee break and p | oster session B | | Coffee break | | | |
| | ision makers | | Strategies to pro medical device us • Health technolog • Regulation of m • Medical devices r • Q&A [French & Spanish int | gy assessment edical devices management | le, quality | Closing session Summary of recommendations Day 1, 2 and 3 Way forward | | | |
| Lunch | | | Lunch | | | Closing message | | | |
| | | | | | | Lunch | | | |
| The role of medic delivery | al devices to impro | ve health service | Health technolog management of i the needs | y assessment, regu medical devices whe | ation, and en evaluating | | | | |
| Track 1: | Track 2: | Track 3: | Track 1 (HTA): | Track 2 (HTR): | Track 3 (HTM): | Post conference workshops & meetings | | | |
| Millennium Development | Meeting the needs The convergence Assessment Pro | Pre-market approval including | Needs assessment: | Technical we | orkshops in Eng | lish (registra | tion requi | | |
| Goals 4, 5 and 6 Room A [French interpretation] | [Spanish interpretation] | medical devices: implications for the future Room C | and emerging technologies Room A [French interpretation] | preclinical and clinical evaluation Room B [Spanish interpretation] | needs, inventories, and medical device lists Room C | Track 1: Health Technology Assessment Room A | Track 2: Medical Devices Management Room B | Track 3: Medical Devices Regulation Room C | Track 4 e-Heal Room I |
| | 7 | - - | Prioritization, sel | ection, and harmon | ization | | | | |
| | | - | Track 1 (HTM): | Track 2 (HTA): | Track 3 (HTR): | | | | |
| Coffee break and p | oster session A (conti | : nued) | Equipment incorporation: selection, procurement, and donations Room A [French interpretation] | HTA of medical devices: national prioritization processes Room B [Spanish interpretation] | Harmonization of regulation – challenges and benefits Room C | | | | |
| C | | | Coffee break and p | oster session B | | Mark fil | | Tabual 411 | |
| | nd affordable med | Track 3: WHO | | | | meeting of the | e Global Medical | iecnnology Alli | unce |
| Towards safe Safe medical call for innovative | | Assessment and I | management: a con | tinuous process | 1 | | | | |
| and appropriate radiation treatment Room A [French interpretation] | devices for the patient, the health worker and the environment Room B [Spanish interpretation] | technologies that address global health concerns Room C | Track 1 (HTR): The need for adverse event reporting and post-market surveillance Room A [French | Track 2 (HTM): Healthcare technology operation: training, safe use, and maintenance Room B [Spanish | Track 3 (HTA): The need for continuous HTA in developing countries and the role of international organizations | | | | |

Programme day 1—Thursday, 9 September 2010 ATHENEE CRYSTAL BALLROOM

| 07:00-08:30 | Check-in | | | | | |
|-------------|---|---|---|--|--|--|
| | Inauguration session [French & Spanish interpretation] | | | | | |
| 08:30–08:50 | Welcome address Mr Abhisit Vejjajiva, Prime Minister of the Kingdom of Thailand | | | | | |
| 08:50–09:10 | Inauguration address Dr Margaret Chan, Director-General, WHO | | | | | |
| | Technical session [French & Spanish interpretation] | | | | | |
| 09:20-10:30 | Global status on medical devices | | | | | |
| | Chair: Dr Carissa Etienne, WHO | | | | | |
| | Film | | | | | |
| | Situational global analysis of medical devices Dr Steffen Groth, WHO | | | | | |
| | Mismatches in medical devices Mrs Josee Hansen, Ministry of Health, Welfare, and Sport | , Netherlands | | | | |
| | Medical device needs in a developing country Dr Pascience Kibatala, Saint Francis Designated District H | lospital, Ifakara,Tanzania | | | | |
| 10:30-11:15 | Coffee break and poster session A | | | | | |
| 11:15–12:15 | Medical devices and universal access [French & Span | ish interpretation] | | | | |
| | Chair: Mr Bart Wijnberg Co-Chair: Dr Geeta Mehta | | | | | |
| | Keynote addresses: Health systems strengthening and financing medical d Dr Charles Ok Pannenborg, The World Bank | levices: suggestions for change | | | | |
| | Empowering decision makers Mr Andrew Dillon, National Institute for Health and Cl | linical Excellence | | | | |
| | Q&A | | | | | |
| 12:15-13:45 | Lunch | | | | | |
| | The role of medical devices to improve health serv | vice delivery | | | | |
| 13:45–15:15 | Track 1: Millennium Development Goals 4, 5 and 6 [French interpretation] | Track 2: Meeting the needs [Spanish interpretation] | Track 3: The convergence of eHealth and medical devices: implications for the future | | | |
| | Chair: Dr Joseph Mathew Co-Chair: Dr Nicholas Adjabu | Chair: Mr Mladen Poluta Co-Chair: Dr Adham Ismail | Chair: Mrs Jennifer Jackson Co-Chair: Dr Noboru Takamura | | | |
| | MDGs and the role of medical devices, Dr Helene Möller, UNICEF Clinical Practice Guidelines, Dr. Maki Esther Ortiz- Dominguez, Ministry of Health, Mexico Self care, Dr Wiwat Rojanapithayakorn, WHO, Mongolia | The patient perspective, Mr Jeremiah Mwangi, International Alliance of Patients' Organizations Sustainable intensive care unit for newborns, Mr Luciano Moccia, East Meets West Foundation Improving the availability of medical devices, the Ghana experience, Mr John Zienaa, Ghana Health Service Filling the human resource development gap, Dr Saide Jorge Calil, Universidade Estadual de Campinas, Brazil | Telemedicine, Dr Marc Nyssen, International Federation for Medical and Biological Engineering Improving healthcare IT systems through interoperability, Ms Lisa Spellman, HIMSS – Integrating the Healthcare Enterprise eHealth for the Millennium Development Goals, Dr Kendall Ho, University of British Columbia, Canada | | | |
| 15:15–16:00 | Coffee break and poster session A (continued) | | | | | |
| | Safe, accessible and affordable medical devices | | | | | |
| 16:00–17:30 | Track 1: Towards safe and appropriate radiation treatment [French interpretation] | Track 2: Safe medical devices for the patient, the health worker and the environment [Spanish interpretation] | Track 3: WHO call for innovative technologies that address global health concerns | | | |
| | Chair: Dr Peter HS Smith Co-Chair: Mr Pablo Jiménez | Chair: Dr Renato Garcia Co-Chair: Dr Selma Khamassi | Chair: Dr Kathleen Slenko Co-Chair: Mr Björn Fahlgren | | | |
| | Radiation safety, Dr Caridad Borrás, Universidad Federal de Pernambuco, Brazil Access to radiotherapy, Mr Graeme Morgan, Dr Joanna Izewska, International Atomic Energy Agency Palliative care and medical devices, Dr Barry Allen, International Union for Physical and Engineering Sciences in Medicine | Syringes, Dr Arshad Altaf, Vanderbilt Institute for Global Health & Bridge Consultants Foundation, Pakistan Mercury, Ms Faye V Ferrer, Health Care Without Harm Southeast Asia; Mr Prasert Surmsuk, Siriraj Hospital, Mahidol University, Thailand | Selected technology representatives Mr Jorge Ernesto Odon, Argentina Mr José Carlos Lapenna, Brazil Dr Qimin You, China Mr Hermann Kranzl, Germany Dr Sangeeta Das Bhattacharya, India Mr Aman Midha, India Ms Sarah Burgarella, Italy Mr Mark Smith, New Zealand Mr Jens Petter lanke, Norway Dr Rahul Panicker, United States Ms Anna Young, United States | | | |
| | Reception and dinner at the venue | | | | | |

Programme day 2—Friday, 10 September 2010 ATHENEE CRYSTAL BALLROOM

| 08:30-09:15 | Entropy transfer in modical devices of velopments to b | | | | | | |
|-------------|--|--|--|--|--|--|--|
| 00:30-07:13 | Future trends in medical devices of relevance to la Chair: Ministry of Health, TBD | ow resource serings [riencu & shanizii inierhieidiiou] | | | | | |
| | Co-Chair: Ms Jennifer Barragan | | | | | | |
| | Space medical technology innovation and its global applications Dr Chiaki Mukai, Astronaut, JAXA Space Biomedical Research Office | | | | | | |
| | The future of health technology Ms Renata Bushko, Future of Health Technology Institute | | | | | | |
| | Q&A | | | | | | |
| 09:15-10:30 | In search of appropriate and innovative technolog | ies [French & Spanish interpretation] | | | | | |
| | Chair: Ministry of Health, TBD Co-Chair: Dr Iyad Mobarek | | | | | | |
| | <mark>Local solutions</mark> Prof Dr Oluyombo Awojobi, Awojobi Clinic Eruwa, Nigeria | 1 | | | | | |
| | Innovation for impact: a collaborative venture Dr Kristian Olson, Center for Integration of Medicine and | Innovative Technology, Massachusetts General Hospital, Ha | rvard University, United States | | | | |
| | <mark>Appropriate technologies</mark> Mr Paul LaBarre, PATH | | | | | | |
| | <mark>Global health innovations</mark> Dr Peter A Singer, McLauglin-Rotman Centre for Global H | lealth & Grand Challenges Canada | | | | | |
| | Q&A | | | | | | |
| 10:30-11:15 | Coffee break and poster session B | | | | | | |
| 11:15-12:15 | Strategies to promote safe, affordable, quality me | dical device use [French & Spanish interpretation] | | | | | |
| | Chair: Ministry of Health, TBD Co-Chair: Mr Pablo Jiménez | | | | | | |
| | Health technology assessment Dr Laura Sampietro-Colom, Health Technology Assessment International | | | | | | |
| | Regulation of medical devices Dr. Ruth Lopert, Therapeutic Goods Administration, Australia | | | | | | |
| | Medical devices management Dr David Porter, United Kingdom | | | | | | |
| | Q&A | | | | | | |
| 12:15-13:45 | Lunch | | | | | | |
| | Health technology assessment, regulation, and m | anagement of medical devices when evaluating the | needs | | | | |
| 13:45—14:45 | Track 1 (HTA): Assessment for innovative and emerging technologies [French interpretation] | Track 2 (HTR): Pre-market approval including preclinical and clinical evaluation [Spanish interpretation] | Track 3 (HTM): Needs assessment: epidemiological needs, inventories, and medical device lists | | | | |
| | Chair: Dr Pwee Keng Ho Co-Chair: Dr Iyad Mobarek | Chair: Dr Daniel Tan Co-Chair: Mr Björn Fahlgren | Chair: Mr Ronald Bauer Co-Chair: Mr Paul Rogers | | | | |
| | Speaker: Dr Brendon Kearney, EuroScan | <mark>Speaker:</mark> Ms Yuwadee Patanawong, Food and Drug Administration, Thailand | <mark>Speaker:</mark> Mrs Maria Luisa Gonzalez Retiz, CENETEC, Ministry of Health, Mexico | | | | |
| | Prioritization, selection, and harmonization | | | | | | |
| 14:45–15:45 | Track 1 (HTM): Equipment incorporation: selection, procurement, and donations [French interpretation] | Track 2 (HTA): HTA of medical devices: national prioritization processes [Spanish interpretation] | Track 3 (HTR): Harmonization of regulation – challenges and benefits | | | | |
| | Chair: Mr Ludo Scheerlinck Co-Chair: Dr Nicholas Adjabu | Chair: Dr Berit Morland Co-Chair: Mrs Hayde Reynoso | Chair: Mr Albert Poon Co-Chair: Dr Noboru Takamura | | | | |
| | <mark>Speaker:</mark> Mr Sam S B Wanda, Ministry of Health, Uganda | <mark>Speaker:</mark> Dr Kalipso Chalkidou, National Institute for Health and Clinical Excellence | <mark>Speaker:</mark> Dr Larry Kelly, Therapeutic Goods Administration, Australia | | | | |
| 15:45–16:30 | Coffee break and poster session B (continued) | | | | | | |
| | Assessment and management: a continuous proce | SS | | | | | |
| 16:30–17:30 | Track 1 (HTR): The need for adverse event reporting and post-market surveillance [French interpretation] | Track 2 (HTM): Healthcare technology operation: training, safe use, and maintenance [Spanish interpretation] | Track 3 (HTA): The need for continuous HTA in developing countries and the role of international organizations | | | | |
| | Chair: Dr Isabelle Demade Co-Chair: Ms Irena Prat | Chair: Mr Ismael Cordero Co-Chair: Ms Jennifer Barragan | Chair: Dr Chris Henshall Co-Chair: Dr Geeta Mehta | | | | |
| | Speaker: Dr Giuseppe Ruocco, Ministry of Health, Italy | <mark>Speaker:</mark> Mr Mladen Poluta, University of Cape Town, South Africa | Speaker: Dr Yot Teerawattanon, Health Intervention and Technology Assessment Program, Thailand | | | | |

Programme day 3—Saturday, 11 September 2010 ATHENEE CRYSTAL BALLROOM

| 08:30-10:05 | Improving access, quality, and affordability of medical devices through [French & Spanish interpretation] |
|-------------|--|
| | Chair: Ministry of Health, TBD Co-Chair: Dr Adham Ismail |
| | Academia Dr Herbert Voigt, International Federation for Medical and Biological Engineering |
| | Professional organizations Dr Peter H S Smith, International Organisation for Medical Physics |
| | Technology transfer Dr Rosanna Peeling, London School of Hygiene & Tropical Medicine, United Kingdom |
| | Medical technology industry Ms Anne Trimmer, Global Medical Technology Alliance |
| | Q&A |
| 10:05-10:30 | Ethical practice [French & Spanish interpretation] |
| | Mr Alexander Capron, University of Southern California |
| | Q&A |
| 10:15-11:00 | Rapporteur working session |
| 10:30-11:15 | Coffee break |
| | Closing session [French & Spanish interpretation] |
| 11:15-12:00 | Chair: Dr Steffen Groth, WHO |
| | Day 1— Dr Geeta Mehta, SEARO, WHO Day 2— Mr Pablo Jiménez, PAHO, WHO Day 3— Mr Adham Ismail, EMRO, WHO |
| 12:00-12:15 | Way forward Dr Carissa Etienne, WHO |
| 12:15-12:30 | <mark>Closing message</mark> Dr Suwit Wibulpolprasert, Ministry of Health, Thailand |
| 12:30-14:00 | Closing lunch |

POST CONFERENCE WORKSHOPS & MEETINGS

| | Technical workshops in English (registration required) | | | | | | |
|-------------|---|---|---|-----------------------------|--|--|--|
| 14:00-16:00 | Track 1: Health Technology Assessment Room A | Track 2: Medical Devices Management Room B | Track 3: Medical Devices Regulation Room C | Track 4: e-Health Room D | | | |
| 16:00-17:00 | Neeting of the Global Medical Technology Alliance, Room A | | | | | | |

Appendix F

List of participants of the First WHO Global Forum on Medical Devices

AFRICAN REGION

ANGOLA

Dr Carlos MASSECA Vice Ministro Ministério da Saúde Luanda

Ms Juliana FERREIRA Direcção Nacional de Medicamentos e Equipamentos Ministerio da Saúde Luanda

Mr Jai ESTEVAO Ministerio da Saude Luanda

Mr Manuel LACO Informatica Ministerio da Saude Luanda

Mr Afonso WETE Ministerio da Saude Luanda

BENIN

Mrs Maliki Seidou ADJARATOU Direction des Infrastructures, des Equipements et de la Maintenance du Ministère de la Santé Ministère de la Santé Du Bénin 05 BP 1543 Cotonou 229

BOTSWANA

Ms Bonang Sylvia TIHOMELANG Clinical Services Ministry of Health Box 54, Moshupa Gaborone

BURKINA FASO

Dr Tiendrebeogo SYLVESTRE Director of Disease Control Ministry of Health 07 BP 5153 Ouagadougou

BURUNDI

Mr Donatien NIYONKURU Departement de la Pharmacie, du Medicament et des Laboratoires Ministère de la Santé Publique Bp 1820 Bujumbura

CAMEROON

Dr Arthur Georges Alfred ESSOMBA Ministry of Public Health Yaounde 237

COMOROS

Dr Sounhadj ATTOUMANE Hon. Minister of Health Ministry of Health, Solidarity and Gender Promotion P.O. Box 1028 Moroni

CONGO

Dr Esther Nina NGOYI Health Ministry Box 32 Brazzaville

COTE D'IVOIRE

Mr Kouame KOUAKOU Ministry of Health 22 BP 767 Abidjan 22

DEMOCRATIC REPUBLIC OF THE CONGO

Mr Johnny Malaba KALONJI Ministry of Health P.O Box 1519

EQUATORIAL GUINEA

Kinshasa

Dr Pedro ABAGA ESONO Ministerio de Sanidad Malabo

Mr Amadeo Nguema ONDO BINDANG Ministerio de Sanidad Malabo

ERITREA

Mr Kubrom OGBAMICHAEL Regulatory Services Ministry of Health P.O. Box 212 Asmara

ETHIOPIA

Mr Getachew DEBELA Public Health Infrastructure Directorate Federal Ministry of Health Addis Ababa

GAMBIA

Mr Andrew DEMBA Central Medical Stores National Public Health Laboratories, Ministry of Health and Social Welfare Biomedical Engineering Unit Bertil Herding High Way, Kotu Layout Banjul

GHANA

Mr John ZIENAA Ghana Health Service PMB Ministry Accra

Mr Kwasi ADDAI-DONKOH Ghana Health Service PMB Ministry Accra

GUINEA

Mr Abdoulaye FOFANA Secrétariat d'Etat a la Coopération Internationale Publique Ministry of Health Commune De Kaloum Conakry 1210

GUINEA-BISSAU

Mr Hideraldu Antonio PIRES Ministry of Health Cupelad Cima-43 Bissau

KENYA

Dr Francis KIMANI Ministry of Medical Services 30016 Nairobi 100

MADAGASCAR

Dr Pascal Jacques RAJAONARISON Hon. Minister of Health Ministère de la Santé Gouvernement Malagasy B.P. 88 Antananarivo 101

MALI

Mr Ogade MAIGA Ministère de la Santé B.P. 2650 Bamako

MOZAMBIQUE

Dr Armindo TONELA Ministry of Health Eduardo Mondlane Avenue 1008 Maputo

NAMIBIA

Dr Paulina NGHIPANDULWA Ministry of Health And Social Services Tertiary Health Care and Clinical Support Services Private Bag 13198 Windhoek 9000

NIGER

Dr Saidou MALLAM EKOYE Secretariat Generale Ministère de la Santé Publique B.P. 623 Niamey

Mr Abdou MAMAN Direction des Infrastructures de Equipement Sanitaires Ministère de la Santé Publique B.P. 623 Niamey

Dr Mariama Oumarou SAMBO Ministère de la Santé Publique B.P. 623 Niamey

SAO TOME AND PRINCIPE Mr Florentino FERNANDES DOS RAMOS Ministère de la Santé Hopital Dr Ayres de Menezes

Sao Tome 109
SENEGAL

Mr Amad DIOUF Direction des Equipements et de la Maintenance Ministère de la Santé et de la Prévention 4024 Dakar

SEYCHELLES

Dr Joseph Joachim BISTOQUET Radiology Ministry of Health P.O. Box 52 Victoria Mahe

SIERRA LEONE

Mr Joseph Bockarie MOIWO Biomedical Engineering Unit Directorate of Drugs and Medical Supplies Central Medical Stores, New England Ville Freetown

SOUTH AFRICA

Mrs Nonkonzo MOLAI National Department of Health Ministry of Health Private Bag X 828 Pretoria

SWAZILAND

Dr Samuel Vusi Victor MAGAGULA Directorate of Health Ministry of Health P.O.Box 3163 Mbabane H100

TOGO

Mr Komlan EDOH-KOSSI Maintenance Hospitalière et Biomédicale Ministère de la Santé Direction des Affaires Communes (Dac) Lomé Togo B.P. 336 Lomé

UGANDA

Mr James Kakooza MUTAGUBYA Ministry of Health P.O.Box 7272 Kampala

Mr Sam WANDA Health Infrastructure Division, Clinical Services Department Ministry of Health P.O. Box 7272 Kampala

UNITED REPUBLIC OF TANZANIA

Mr Joseph Philemon MGAYA Directorate of Director General Medical Stores Department P.O Box 9081, Off Nyerere Road Dar Es Salaam 255

Dr Pascience KIBATALA Ministry of Health P.O.Box 73 Ifakara 73

Mr Hiiti Baran SILLO Tanzania Food and Drugs Authority P.O. Box 77150 Dar Es Salaam

ZAMBIA

Mr Tsibu BBUKU Clinical Care and Diagnostic Services Ministry of Health P.O. Box 50055, Ridgeway 15102 Lusaka

ZIMBABWE

Dr Christopher TAPFUMANEYI Ministry of Health Po Box CY 1122 Causeway Harare

PAN AMERICAN REGION

BELIZE

Mr Adrian CARDINEZ Ministry of Health National Engineering and Maintenance Center Lottie Waight Street, Khmh Compound Belize City

BRAZIL

Mr José Carlos DA SILVA MOUTINHO National Health Surveillance Agency - Anvisa S. I. A., Trecho 5, Área Especial 57 Brasilia -Distrito Federal 71205-050

Dr Roberto Eduardo HESS DE SOUZA Secretary of State for Health of Santa Catarina Rua Esteves Junio, 160 Florianopolis-Santa Catarina 88015130

Dr Luiz Felipe NOBRE Santa Catarina State Health Secretary Rua Esteves Junior, 390, 7º Andar, Centro Florianópolis 88015130

Mr Vinicius PAWLOWSKI QUEIROZ Agencia Nacional De Vigilância Sanitária Brasilia -Distrito Federal 71205-050

CHILE

Mrs Ana Maria CONCHA Instituto de Salud Publica de Chile / Public Health Institute of Chile National Control Department - Medical Devices Office Avenida Marathon Nº 1000, Nunoa Santiago 7780050

COSTA RICA

Dr María Del Carmen OCONTRILLO Departamento de Tecnovigilancia en Salud Ministerio de Salud Distrito Hospital Calle 16, Ave. 6 y 8 San José 10123-1000

CUBA

Dr Dulce Maria MARTINEZ PEREIRA Centro de Control Estatal de Equipos Medicos Ministerio de Salud Publica Calle 4 Numero 455 Entre19 Y 21 Vedado Municipio Plaza de La Revolucion La Habana 10400

JAMAICA Mr Garfield PRESCOD Ministry of Health

MEXICO

Dr Maki Esther ORTIZ-DOMINGUEZ Ministry of Health Integration and Development Viceministry Lieja No. 7, Col. Juarez, Deleg. Cuauhtemoc Mexico D.F. 6600

Mrs Maria Luisa GONZALEZ-RETIZ CENETEC / Ministry of Health Reforma No. 450, Piso 13 Colonia Juarez Mexico D.F. 6600

Ms Marcela Angelica VAZQUEZ CORONADO Ministry of Health Mobile Medical Units National Coordinator Mexico D.F. 6600

PARAGUAY

Dr Edgar GIMENEZ CABALLERO Vice-Minister of Health Ministerio de Salud Pública y Bienestar Social Fulgencio R. Moreno y Brasil Asuncion

SURINAME

Mrs Sonja GALIMO Ministry of Health International Relations H.A.E. Arronstraat 64 Paramaribo

Dr Edgar JOEMMANKHAN Ministry of Health Academic Hospital Paramaribo Paramaribo

TRINIDAD AND TOBAGO

Dr Ronald KOYLASS Ministry of Health National Oncology Centre Offices, Building F1 Eric Williams Medical Sciences Complex Champs Fleurs, Mount Hope

UNITED STATES OF AMERICA

Ms Erin KEITH Food And Drug Administration, Office of International Programs, India Office 9000 New Delhi Pl Dulles 20189-9000

Mr Richard PADDOCK U.S. Department of Commerce International Trade Administration 14th & Constitution Ave. NW Washington, D.C. 20230

Mr Nalin PHUPOKSAKUL U.S. Department of Commerce U.S. Commercial Service, American Embassy 93/1 Wireless Road, Pathumwan Bangkok 10330

Mr Bruce ROSS U.S. Food & Drug Administration, Office of International Programs, India Office 9000 New Delhi Pl Dulles 20189-9000

EASTERN MEDITERRANEAN REGION

AFGHANISTAN

Dr Sayed Kabir AMIRI Hospital Management Ministry of Health The Great Masoud Road Kabul

BAHRAIN

Mr Mahmood Jawad AL AALI Medical Equipment Department Ministry of Health P.O. Box 12 Manama

DJIBOUTI

Dr Sillaye Abdallah ALI Ministry of Health Djibouti B.P. 4130 Djibouti

IRAQ

Dr Salih AL-HASNAWI Ministry of Health Baghdad

Mr Haidar IBRAHIEM Office of H.E. The Minister Ministry of Health Baghdad

Mr Mohanad SALMAN Ministry of Health Baghdad

Ms Nada SALEH Informatics Ministry of Health Baghdad

Mr Husham KHALAF Regulatory Services Ministry of Health Baghdad

Mr Hussain ALNAMIR Ministry of Health Baghdad

JORDAN

Dr Firas ABU-DALOU Directorate of Biomedical Engineering P.O.Box 1438 Amman 11941

Dr Adel BELBEISI Ministry of Health P.O. Box 86 Amman 11941

PAKISTAN

Dr Rashid JOOMA Pak Secretariat Ministry of Health Room No. 203, Block "C" Islamabad 44000

SUDAN

Mr Abdalla Teia Juma HAMMAD Hon. Minister of Health Sudan

Mr Mohamed Osman HAMID Ministry of Health Sudan

Mr Abdelaziz Mahamoud HASSAN Ministry of Health Sudan

SYRIAN ARAB REPUBLIC

Dr Mohamed Jamal ALWADI Ministry of Health Nasseb Albakri Street, Shaalan Damascus

TUNISIA

Mr Mohamed Faouzi BEKRI Equipment Department Ministry of Health Place Bab Saadoun Tunis 1006

EUROPEAN REGION

ALBANIA

Mrs Ledina PICARI Ministry of Health Bul "Bajram Curri" Tirana

ARMENIA

Mr Albert SAHAKYAN Scientific Center of Drug And Medical Technology Expertise Ministry of Health 15/1 Moskovyan Str Yerevan

AZERBAIJAN

Mr Ramiz KERIMOV Innovation and Supply Centre 3 Haji Hasan Road, Hujasan Village Baku AZ0100

CROATIA

Dr Dubravko BAJRAMOVIC Department for National Waiting Lists, Directorate of Medical Affairs Ministry of Health and Social Welfare Ksaver 200A Zagreb 10000

DENMARK

Mrs Ellen JESPERSEN Consumer Safety Division, Medical Devices Danish Medicines Agency Axel Heides Gade 1 Copenhagen 2300

ESTONIA

Mr Tairi VÄLINURM Medicine Department Ministry of Social Affairs Gonsiori 29 Tallinn 15027

GEORGIA

Mrs Eka PAATASHVILI Healthcare Department Ministry of Labour, Health and Social Affairs 144 Tsereteli Ave. Tbilisi 119

ITALY

Dr Giuseppe RUOCCO Dept. of Medicines and Medical Devices Ministry of Health Via Ribotta, 5 Roma 144

KYRGYZSTAN

Mrs Abalieva AINURA Department of Drug Provision and Medical Equipment Ministry of Health 25 Tretiya Liniya Bishkek

NETHERLANDS

Mrs Josephina HANSEN Ministry of Health, Welfare and Sport Postbus 90460 The Hague 2509 LL

Ms Sabina HOEKSTRA-VAN DEN BOSCH Pharmaceutical Affairs and Medical Technology Ministry of Health, Welfare and Sport Po Box 20350 The Hague 2500EJ Mr Hugo HURTS Ministry of Health, Welfare and Sport Po Box 20350 The Hague 2500EJ

Mr Tjaco VAN DEN HOUT The Hague

Mr Bart WIJNBERG Department of Pharmaceuticals and Medical Technology Ministry of Health, Welfare And Sport P.O. Box 20350 The Hague 2500 EJ

POLAND

Dr Marek TWARDOWSKI Ministry of Health 15 Miodowa Str. Warsaw 00-952

Mrs Joanna KILKOWSKA Medical Devices Department The Office for Registration of Medicinal Products, Medical Devices and Biocidal Products Zabkowska 41 Warsaw 03-736

Mr Sebastian MIGDALSKI Drug Policy and Pharmacy Department Ministry of Health 15 Miodowa Str. Warsaw 00-952

Mr Mateusz MADRY Ministry of Health 15 Miodowa Str. Warsaw 00-952

PORTUGAL

Dr Mariana Isabel VAZ AFONSO PIRES MADUREIRA Directorate Health Products Infarmed – National Authority of Medicines and Health Products, I.P. Parque de Saúde de Lisboa - Avenida do Brasil, 53 Lisbon 1749-004

Mrs Maria Judite VILELA GUERLIXA FIRMÍNO DAS NEVES Directorate Health Products Infarmed – National Authority of Medicines and Health Products, I.P. Parque de Saúde de Lisboa - Avenida do Brasil, 53 Lisbon 1749-004

REPUBLIC OF MOLDOVA

Dr Vladimir HOTINEANU Hon Minister of Health Ministry of Health 2, V.Alecsandri Str. Chisinau MD-2009

Dr Eugenia BERZAN External Relations and European Integration Department Ministry of Health 2, V.Alecsandri Str. Chisinau MD-2009

REPUBLIC OF MONTENEGRO

Dr Erna SEHOVIC Agency for Medicines and Medical Devices of Montenegro li Crnogorski Bataljon Bb Podgorica 81000

SPAIN

Dr Antonio SARRIA-SANTAMERA Instituto de Salud Carlos III Agencia de Evaluacion de Tecnologias Sanitarias Monforte de Lemos 5 Madrid 28029

SWITZERLAND

Ms Dunia BRUNNER Embassy of Switzerland in Bangkok 35 North Wireless Road Bangkok 10330

TAJIKISTAN

Mr Sohibnazar RAHMONOV Deputy Health Minister Ministry of Health 69, Shevchenko Str Dushanbe 734025

Dr Abdurashot MUROTOV Ministry of Health 69, Shevchenko Str Dushanbe 734025

UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND

Andrew DILLON Chief Executive National Institute for Health and Clinical Excellence Midcity Place, 71 High Holborn London WC1V 6NA

Kalypso CHALKIDOU National Institute for Health and Clinical Excellence Midcity Place, 71 High Holborn London WC1V 6NA

Dr David FORD Healthcare & Testing Services British Standards Institution 389 Chiswick High Road London W4 4AL

TURKMENISTAN

Mr Bally BALLIYEV Production Unit "Medical Equipment" 2056/3 Villiams Str. Ashgabat

UKRAINE

Dr Sergii DANYLOV Department of Regulatory Policy Ministry of Health Care Grushevskogo Str. 7 Kiev

SOUTH-EAST ASIA REGION

BHUTAN

Dr Karma LHAZEEN Department of Medical Services Ministry of Health Thimphu

INDONESIA

Mrs Engko SOSIALINE MAGDALENE Directorate General Pharmaceuticals and Medical Devices Ministry of Health JI. Hr. Rasuna Said Blok X5 Kavling No. 4-9 Jakarta Selatan 12950

MALDIVES

Mrs Aishath MOHAMED Maldives Food and Drug Authority (Mfda), Soasun Magu Male' 200500

Mrs Aminath JAMEEL Ministry of Health and Family Ameenee Magu Male' 20086

NEPAL

Dr Mingmar SHERPA Logistic Management Division Ministry of Health And Population GPO Box 1562 Kathmandu

THAILAND

His Excellency Mr Abhisit VEJJAJIVA Prime Minister of the Kingdom of Thailand

Mr Jurin Lasanawisit Hon Minister of Health

Dr Suwit WIBULPOLPRASERT Ministry of Public Health Tiwanon Road Nonthaburi 11000

Ms Yuwadee PATANAWONG Medical Device Control Division Food and Drug Administration Ministry of Public Health Tiwanon Road Nonthaburi 11000

Dr Yot TEERAWATTANANON Health Intervention and Technology Assessment Program (HITAP) Department of Health Ministry of Public Health Tiwanon Road Nonthaburi 11000

Ms Chinda TONGRUANG Department of Medical Sciences Bureau of Radiation and Medical Devices Ministry of Public Health Tiwanon Road Nonthaburi 11000

Dr Pasu SIRISALEE National Metal and Materials Technology Center 114 Thailand Science Park Phahonyothin Rd. Klong 1 Klong Luang Pathumthani 12120

Ms Sathita SAKWISED Department of Medical Sciences Bureau of Radiation and Medical Devices Ministry of Public Health Tiwanon Road Nonthaburi 11000

Mrs Varunee BORHIRUNRAT Government Pharmaceutical Organization 75/1 Rama 6 Road, Ratchathewi Bangkok 10400

Ms Siriphan EAMRUNGROJ Food and Drug Administration Ministry of Public Health Tiwanon Road Nonthaburi 11000

Mr Padet JANTAPALUEK Medical Engineering Division Ministry of Public Health Tiwanon Road Nonthaburi 11000

Dr Orasa KOVINDHA Bureau of Policy and Strategy Ministry of Public Health Tiwanon Road Nonthaburi 11000 Ms Danu PROMMIN National Science and Technology Development Agency 114 Thailand Science Park Phahonyothin Rd. Klong 1 Klong Luang Pathumthani 12120

Mr Pongpan VONGMANEE Food and Drug Administration Ministry of Public Health Tiwanon Road Nonthaburi 11000

TIMOR-LESTE

Mr Horacio Fernandes RIBEIRO Medical Devices Ministry Of Health Edifício dos Serviços Centrais do Ministério da Saúde Rua de Caicoli, Caixa Postal 374 Dili

Mr Moises XIMENES Medical Devices Ministry of Health Edifício dos Serviços Centrais do Ministério da Saúde Rua de Caicoli, Caixa Postal 374 Dili

WESTERN PACIFIC REGION

AUSTRALIA Dr Horvath JOHN Commonwealth Government of Australia GPO Box 9848 Sydney 2001

Dr Lawrence KELLY Monitoring and Compliance Group Therapeutic Goods Administration Po Box 100 Woden Act 2606

Dr Ruth LOPERT Therapeutic Goods Administration 136 Narrabundah Lane Symonston 2609

BRUNEI DARUSSALAM

Mr Haji Zinal Abadin HAJI AHMAD Healthcare Technology Department Ministry of Health Bandar Seri Begawan BB2710

Mr Abidin OTHMAN Ministry of Health Commonwealth Drive Berakas BB3910

CAMBODIA

Dr Sivuthy CHEU Hospital Services Department Ministry of Health #151-153, St. Kampuchea Krom Phnom Penh

CHINA (THE PEOPLE'S REPUBLIC OF)

Mr Shun Yuen LAM Medical Device Control Office Department of Health Room 3101, 31/F, Hopewell Centre 183 Queen's Road East, Wan Chai Hong Kong SAR Dr Teresa LI Department of Health 21/F, Wu Chung House 213 Queen's Road East, Wan Chai Hong Kong SAR

Mr Jun Ll Department of Planning and Finance Ministry of Health 1 Xizhimenwai Nan Road Beijing 100044

Dr Gloria TAM Department of Health Room 2118, Wu Chung House 213 Queen's Road East, Wan Chai Hong Kong SAR

Ms Pei-Weng TU Bureau of Food and Drug Administration 77, No. 80. Lin Sen N. Rd. Jhongshan Taipei 10441

JAPAN

Mr Yamashita MAMORU Embassy of Japan in Thailand 177 Witthayu Road Lumphini Bangkok 10330 Thailand

Dr Masato MUGITANI Minister's Secretariat Ministry of Health, Labour And Welfare 1-2-2 Kasumigaseki, Chiyoda-Ku Tokyo 100-8916

Dr Hinderoi YAMAMOTO International Affairs Division, Minister's Secretariat Ministry of Health, Labour and Welfare 1-2-2 Kasumigaseki, Chiyoda-Ku Tokyo 100-8916

Mr Shinichi MIZUMOTO Japan Aerospace Exploration Agency B.B. Building Room 1502 54 Asoke Road, Wattana Bangkok 10110 Thailand

Mr Takeshi MATSUO Japan International Cooperation Agency (JICA) c/o Jica Cambodia Office P.O. Box 613 Phnom Penh Cambodia

KIRIBATI Dr Patrick TIMEON Ministry of Health & Medical Services Bikenibeu, Tarawa

LAO PEOPLE'S DEMOCRATIC REPUBLIC

Mr Thanom INSAL Ministry of Health Fa-Ngum Road, Sittanack District Vientiane Capital

MICRONESIA (FEDERATED STATES OF)

Mr Samo MARCUS Department of Health and Social Affairs Ministry of Health P.O. Box PS 70 Palikir 96941

MONGOLIA

Mrs Munkhdelger CHIMEDTSEREN Division of Pharmaceuticals and Medical Devices Ministry of Health Olympic Street-2, Government Building-8 Ulaanbaatar

NAURU

Mr Taniela Sunia SOAKAI Ministry of Health Yaren District

Ms Christiana DENITAGE Vice-Consul of The Nauru Consulate General Office 765/1 Pracha-Uthit Road Samsennok, Huay Kwang Bangkok 10320 Thailand

PHILIPPINES

Ms Agnette PERALTA Bureau of Health Devices and Technology Department of Health San Lazaro Compound Rizal Avenue, Sta. Cruz Manila 1003

SAMOA

Mrs Gatoloaifaana GIDLOW Hon. Minister of Health Ministry of Health P.O. Box 2268 Apia

Dr Take NASERI Ministry of Health Private Bag, Moto'otua Apia

SINGAPORE

Mr Alvin GAY Ministry of Health College of Medicine Building 16 College Road Singapore 160078

Mrs Joanna KOH Health Sciences Authority of Singapore 11 Biopolis Way, #11-01 Helios Bldg. Singapore 138667

Dr Christina LIM Health Sciences Authority of Singapore 11 Biopolis Way, #11-01 Helios Bldg. Singapore 138667

Dr Keng Ho PWEE Health Technology Assessment Branch Ministry of Health 16 College Road Singapore 160078

Dr Daniel TAN Policy Legislation and Operations Health Sciences Authority of Singapore 11 Biopolis Way, #11-01 Helios Bldg. Singapore 138667

VANUATU

Dr Trelly Samuel PATUNVANU Norsup Hospital (Public Hospital) Private Mail Bag 04 Norsup Central Malekula Lakatoro 678

VIET NAM

Minh Tuan NGUYEN Dept. of Medical Equipment and Health Facilities Ministry of Health 138 A Giang Vo Ba Dinh Distr. Hanoi

PROFESSIONALS

Dr Barry ALLEN International Union for Physical and Engineering Sciences in Medicine (IUPESM) 5 Muneela Place Yowie Bay 2228 Australia

Dr Arshad ALTAF Vanderbilt Institute for Global Health 69-C, First Floor, Block-2, Pechs Karachi 74500 Pakistan

Dr Oluyombo AWOJOBI Awojobi Clinic Eruwa P O Box 5 Eruwa 2000010 Nigeria

Mr Ronald BAUER Saniplan Gmbh Homburger Landstr. 838 Frankfurt Am Main 60437 Germany

Dr Upendra BISWAL Post Graduate Institute of Medical Education & Research Dr. R.M.L. Hospital Baba Kharak Singh Marg New Delhi 110001 India

Dr Caridad BORRAS Department of Nuclear Energy, Dosimetry and Nuclear Instrumentation Group Federal University of Pernambuco Av. Prof. Luiz Freire, 1000 Recife, Pernambuco PE 50740-540 Brazil

Ms Renata BUSHKO Future of Health Technology Institute United States of America

Ms Raquel CABO London School of Economics Switzerland

Dr Saide Jorge CALIL Department of Biomedical Engineering Universidade de Campinas Centro de Engenharia Biomedicarua Alexandre Fleming 181 Campinas 13083-881 Brazil

Mr Alexander Morgan CAPRON University of Southern California 699 Exposition Blvd Los Angeles 90089-0071 United States of America Dr Guillermo CARROLI Centro Rosarino de Estudios Perinatales Pueyrredon 985 Rosario 2000 Argentina

Ms Anjum CHAGPAR Healthcare Human Factors Centre for Global e-health Innovation, University Health Network 190 Elizabeth St., 4th Floor, R. Fraser Elliot Building Toronto M5G 2C4 Canada

Mr Nathorn CHAIYAKUNAPRUK Center of Pharmaceutical Outcomes Research, Naresuan University Faculty of Pharmaceutical Sciences Phitsanulok 65000 Thailand

Dr Jie CHEN School of Public Health Fudan University, School of Public Health P.O.Box 197138 Yi Xue Yuan Road Shanghai 200032 China

Dr Michael CHENG 145 Carleton Ave Ottawa K1Y 0J2 Canada

Mr John Tobey CLARK Instrumentation & Technical Services/Biomedical Engineering University of Vermont 280 East Avenue St Burlington 05401 United States of America

Mr Ismael CORDERO ORBIS International 520 8th Avenue, 11th Floor New York 10018 United States of America

Dr Patrick CUENOUD Cabinet Médicalchemin de Pierrefleur 60 Lausanne 1004 Switzerland

Mrs Monique DORY Médecins sans Frontières 94 Rue Dupre1090 Brusselsbelgium Bruxelles 1090 Belgium

Ms Faye FERRER Mercury in Health Care Health Care Without Harm Southeast Asia Unit 330 Eagle Court Condominium 26 Matalino Street, Brgy. Central Diliman Quezon City 1100 Philippines

Dr Renato GARCIA OJEDA IEB-Universidad Florianopolis Santa Catarina Campus Universitario - Trindade Florianopolis Caixa Postal 5138 Florianópolis 88040-970 Brazil Mr Jonathan GAEV ECRI Institute 5200 Butler Pike Plymouth Meeting 19462-1298 United States Of America

Mr Brian GOEMANS Medical Devices to Market Po Box 3372, Mowbray Cape Town 7925 South Africa

Dr Christopher HENSHALL Health Technology Assessment International 13 St Mary's Grove London United Kingdom of Great Britain And Northern Ireland

Dr Hideyuki HIROSE National Rehabilitation Center for Persons with Disabilities 4-1, Namiki, Tokorozawa Saitama 359-8555 Japan

Dr Kendall HO Ehealth Strategy Office University of British Columbia Faculty of Medicine 202-855 West 10th Avenue Vancouver, V5Z 1L7 Canada

Dr Fred HOSEA Clinical Technology Kaiser Permanente 1795 Second Street Berkeley, California 94710 United States of America

Mrs Jennifer JACKSON Robotics and Movement Analysis Laboratory La Sapienza University & Bambino Gesù Hospital Viale Medaglie D'Oro, 159 Rome 136 Italy

Ms Robinah KAITIRITIMBA Uganda National Health Users/Consumers Org. P.O.Box 70095 Kampala Uganda

Dr Churnrurtai KANCHANACHITRA Mahidol University 999 Phuttamonthon 4 Road, Salaya Nakhon Pathom Thailand

Mr Aysheshm KASSAHUN Microbiology, Immunology and Parasitology Addis Ababa University, Medical Faculty P.O.Box 9086 Addis Ababa Ethiopia

Dr Brendon KEARNEY EUROSCAN 101 Watson Avenue, Toorak Gardens Adelaide 5065 Australia

Mr Abdelbaset KHALAF Clinical Engineering Tshwane University of Technology P.O.Box 250 Willow Acres Estate Pretoria 95 South Africa Dr Lawal KHALID Clinical Services, Training and Research Ahmadu Bello University Teaching Hospital Pmb 006. Zaria Nigeria

Dr Niranjan KHAMBETE Biomedical Technology Wing, Instrumentation Laboratory Sree Chitra Tirunal Institute for Medical Sciences and Technology Satelmond Palace Campus, Poojapura Thiruvananthapuram 695012 India

Dr Bala KRISHNAN Aravind Eye Care System 1 Sivagangai Main Road, Veerapanjan Madurai 625020 India

Mr Paul LABARRE PATH PO Box 900922 Seattle 98109 United States of America

Mr Logan MARDHANI-BAYNE Health Technology Assessment International 1200 10405 Jasper Avenue NW Edmonton Canada

Dr Joseph L. MATHEW Advanced Pediatrics Centre Postgraduate Institute of Medical Education and Research Chandigarh 160012 India

Mrs Ruth MCNERNEY London School of Hygiene and Tropical Medicine United Kingdom of Great Britain And Northern Ireland

Ms Yvette MIRABAL Rice 360: Institute for Global Health Technologies Rice University 6100 S. Main St -MS 636 Houston 77005 United States Of America

Mr Luciano MOCCIA East Meets West Foundation No. 1 Lane, 40 Linh Lang Street Ba Dinh District Hanoi Viet Nam

Dr Berit Sofie MØRLAND Norwegian Knowledge Centre for the Health Services PO Box 7004 St.Olavs Plass Oslo N-0130 Norway

Dr Chiaki MUKAI Japan Aerospace Exploration Agency (JAXA) 2-1-1 Sengen Tsukuba, Ibaraki Prefecture 305-8505 Japan

Ms Shauna MULLALLY Medical Research Council (UK) The Gambia Atlantic Blvd., Fajara P.O. Box 273 Banjul Gambia Mr Jeremiah MWANGI International Alliance of Patients' Organizations Unit 703, The Chandlery 50 Westminster Bridge Road London SE17QY United Kingdom of Great Britain And Northern Ireland

Mr Ebrima NYASSI Medical Research Council (UK) The Gambia Atlantic Blvd., Fajara P.O. Box 273 Banjul Gambia

Dr Marc NYSSEN International Federation for Medical and Biological Engineering (IFMBE) Laarbeeklaan 103 Brussels (Jette) 1090 Belgium

Dr Kristian OLSON CIMIT Global Health Initiative Harvard University, Massachusetts General Hospital 50 Staniford Street, Suite 503B Boston 02114 United States Of America

Mr Rob PARSONS Health Partners International Unit F1, Waterside Centre, North St Lewes, East Sussex BN7 2PE United Kingdom Of Great Britain And Northern Ireland

Dr Rosanna PEELING London School of Hygiene and Tropical Medicine London WC1E 7HT United Kingdom of Great Britain and Northern Ireland

Mr Mladen POLUTA Biomedical Engineering Division, Dept. of Human Biology University of Cape Town Health Sciences Faculty Anzio Road Observatory Cape Town 7925 South Africa

Mr Albert Ka-Fat POON Hong Kong SAR 852 China

Dr David PORTER 21 Stewarton Drive, Cambuslang Glasgow G72 8DF United Kingdom of Great Britain and Northern Ireland

Dr Carole PRESERN The Global Alliance for Vaccines and Immunisation 2 Chemin Des Mines Geneva 1211 Switzerland

Mr Josef RIHA GTZ / EPOS Health Management BP 7814 Yaoundé Cameroon

Dr Doris ROUSE Global Health RTI International 3040 Cornwallis Rd. Research Triangle Park 27709 United States of America Dr Laura SAMPIETRO-COLOM Health Technology Assessment International and Hospital Clinic Barcelona C/ Villaroel 170 Barcelona 8036 Spain

Dr Javier Alfonso SCHVARTZMAN Obstetricia y Ginecologia Centro de Educacion Medica e Investigaciones Clinicas - CEMIC Galvan 4102 Buenos Aires C1431FWO Argentina

Mr Benjamin SCHANKER Harvard Medical School United States of America

Mrs Kathleen SIENKO University of Michigan 2350 Hayward St. 2250 GG Brown Building Ann Arbor 48109 United States of America

Dr Peter A. SINGER Mclaughlin-Rotman Centre for Global Health 101 College Street, Suite 406 Toronto M5G 1L7 Canada

Dr Peter SMITH International Organization for Medical Physics 86 Lisbane Road, Saintfield, Co. Down Ballynahinch BT24 7BT United Kingdom of Great Britain And Northern Ireland

Dr David SOUTHALL Maternal and Child health Advocacy International 83 Derby Road Nottingham NG1 5BB United Kingdom of Great Britain And Northern Ireland

Ms Lisa Anne SPELLMAN TRIMBLE Healthcare and Information Management Systems Society 4677 Running Deer Woods NE 52240 United States Of America

Vijayaraghavan SRINIVASAN Instruments Maintenance Department Aravind Eye Hospital & Post Graduate Institute of Ophthalmology Madurai 625020 India

Mr Prasert SURMSUK Mahidol University 4th Floor Cholpattana Building Siriraj Hospital 2 Prannok Road, Bangkoknoi Bangkok 10700 Thailand

Mr Jose Luis URRUSTI ALONSO Biomedical Engineering Universidad Iberoamericana Ciudad de México Prol. Paseo de la Reforma 880 Col. Lomas de Santa Fe Mexico D.F. 1219 Mexico

Dr Gerrit VAN ARK Organization for Health R&D (ZONMW) P.O. Box 93245 The Hague 2509 AE Netherlands Dr Herbert VOIGT International Federation for Medical and Biological Engineering 44 Cummington Street Boston 02215 United States of America

Ms Booncharoen WONGKITTISUKSA Prince of Songkla University Department of Electrical Engineering, Hatyai Campus Songkla 90112 Thailand

WHO CALL FOR INNOVATIVE TECHNOLOGIES

Dr Sangeeta BHATTACHARYA Indian Institute of Technology Kharagpur School of Medical Science and Technology West Bengal 721302 India

Ms Sarah BURGARELLA ST Microelectronics, Advanced System Technology Via C. Olivetti 2, Pal. Fiordaliso Agrate Brianza (Mi) 20041 Italy

Mr Jens Petter IANKE Laerdal Medical, Research and Development 30 Tanke Svilandsgt P.O. Box 377 Stavanger 4002 Norway

Dr Hermann KRANZL Aquis Gmbh, Research and Development Marburger Strasse 86 c Marburg 35043 Germany

Mr José Carlos LAPENNA Diagnostek Rua Padre Antonio Pacheco Da Silva, 431 Itu 13313-003 Brazil

Dr Aman MIDHA Biosense Technologies Private Limited, Research & Development 304, Jaltarang, Lokpuram,Gladys Alvares Marg Hiranandani Meadows Thane 400610 India

Mr Jorge Ernesto ODÓN San Martin 1884 Banfield 1828 Argentina

Mr Rahul PANICKER Embrace No: 133/2, 1st Floor, Janardhan Towers Residency Road Bangalore 560 025 India

Dr Yogesh PATIL Biosense Technologies Private Limited 304, Jaltarang, Lokpuram, Gladys Alvares Marg Thane 400610 India Mr Mark SMITH HSA Global Ltd Level 2, 25 Broadway PO Box 109462, Newmarket Auckland 1149 New Zealand

Mrs Qimin YOU Ustar Biotechnologies (Hangzhou) Ltd. 456 Wenyi Road, West, 4th Floor Hangzhou 310012 China

Ms Anna YOUNG Massachusetts Institute of Technology Innovations in International Health 77 Massachusetts Ave., Building 4-110 Cambridge 02139 United States of America

MEDICAL DEVICE ASSOCIATIONS

Mr Philippe AUCLAIR Regulatory Affairs Medical Technology Association of New Zealand (MTANZ) PO Box 74116 Greenlane Central Auckland 1546 New Zealand

Dr Preecha BHANDTIVEJ Thai Medical Device Technology Industry Association 11th Fl., Dr. Gerhard Link Bldg. 88 Krungthepkreetha Rd., Huamark, Bangkapi Bangkok 10240 Thailand

Ms Fernanda DE OLIVEIRA MACHADO Advanced Medical Technology Association (ADVAMED)/ Canada's Medical Technology Companies (MEDEC) 701 Pennsylvania Ave, N.W., Suite 800 Washington, D.C. 20004-2654 United States of America

Mrs Renuka GADDE Advanced Medical Technolgy Association (ADVAMED) 701 Pennsylvania Ave, N.W., Suite 800 Washington, D.C. 20004-2654 United States of America

Mr Michael GROPP EUCOMED Place des Maïeurs 2 Brussels 1150 Belgium

Mr Ralph IVES Advanced Medical Technlogy Association (ADVAMED) 701 Pennsylvania Ave, N.W., Suite 800 Washington, D.C. 20004-2654 United States of America

Mr Robert KRAKOWIAK Secretariat Safety Injection Solutions Alliance (SISA) Suite 2809, 500 Xiang Yang Road Shanghai 200031 China Dr Mallika LATAVALYA NA AYUDHAYA Thai Medical Device Technology Industry Association 11th Fl., Dr. Gerhard Link Bldg. 88 Krungthepkreetha Rd., Huamark, Bangkapi Bangkok 10240 Thailand

Mr Michael LIM Canada's Medical Technology Companies (MEDEC) 405 The West Mall, Suite 900 Toronto M9C 5J1 Canada

Ms Mary LOGAN The Association for the Advancement of Medical Instrumentation (AAMI) 4301 N Fairfax Dr, Suite 301 Arlington 22203 United States of America

Mr Laurent METZ Medical Technology Association of Australia (MTAA) Level 12, 54 Miller Street North Sydney NSW 2060 Australia

Mr Shigetaka MIURA Japanese Federation of Medical Device Associations (JFMDA) 3-1-9, Nihonbasi Honcho, Chuo-Ku Tokyo 103-0023 Japan

Mr Carlos MOTTA Medical Devices Chamber National Business Association of Colombia Calle 73 # 8-13 Torre A Piso 7 Bogota Colombia

Mr Masaaki NAITO Japan Federation of Medical Devices Associations 8F B, lidabashi Square Bldg., 3-2 Shimomiyabi-cho,Shinjuku-ku Tokyo 162-0822 Japan

Mr Nath RAJIV Secretariat - Forum Coordinator Association of Indian Medical Device Industry (AIMED) GI-3 Ashoka Estate Barakhamba Road New Delhi 110001 India

Mrs Sumati RANDEO Medical Technology Association of New Zealand (MTANZ) PO Box 74116 Greenlane Central Auckland 1546 New Zealand

Mr Herb RIBAND EUCOMED Place Des Maieurs 2 Brussels 1150 Belgium

Mrs Sarah SMILEY Advanced Medical Technology Association (ADVAMED) 701 Pennsylvania Ave, N.W., Suite 800 Washington, D.C. 20004-2654 United States of America

Dr Lindsay TAO Medical Technology Association of Australia (MTAA) Level 12, 54 Miller Street North Sydney NSW 2060 Australia Anne TRIMMER Medical Technology Association of Australia (MTAA) Level 12, 54 Miller Street North Sydney NSW 2060 Australia

Ms Janet TRUNZO Advanced Medical Technology Association (ADVAMED) 701 Pennsylvania Ave, N.W., Suite 800 Washington, D.C. 20004-2654 United States of America

Mr Zeger VERCOUTEREN EUCOMED Place Des Maieurs 2 Brussels 1150 Belgium

Mr Rex WIDMER COCIR Diamant Building Bd A. Reyers 80 Brussels 1030

INTERGOVERNMENTAL ORGANIZATIONS

EUROPEAN COMMISSION

Dr Isabelle DEMADE Directorate General on Health and Consumers Unit B2, Cosmetics and Medical Devices 45 Avenue d'Auderghem Brussels 1040 Belgium

INTERNATIONAL ATOMIC ENERGY AGENCY

Mrs Joanna IZEWSKA Nuclear Sciences and Applications Vienna International Centre Vienna 1400 Austria

Mr Graeme MORGAN Chairman of AGaRT Nuclear Sciences and Applications Vienna International Centre Vienna 1400 Austria

UNICEF

Mrs Wanda KREKEL UNICEF Office for Thailand 19 Phra Atit Road, Banglumpoo Bangkok 10200 Thailand

Mr Ludo SCHEERLINCK Health Technology Center UNICEF, Supply Division Freehavn Unicefplads #1 2100 Copenhagen Denmark

Mr Sombat SIRIPATTANAKUL UNICEF Office for Thailand 19 Phra Atit Road, Banglumpoo Bangkok 10200 Thailand

UNOPS

Mr Ram TRIVEDI UNOPS, UN Service Building, 2nd Floor Rajadamnern Nok Avenue Bangkok 10200 Thailand

THE WORLD BANK

Mr Ekkehard BETSCH 1818 H Street N.W., Msn G7-701 Washington D.C. 20433 United States of America

Dr Ok PANNENBORG Department of Health, Nutrition & Population 1818 H Street N.W. Washington D.C. 20433 United States of America

WHO AFRICAN REGION

Dr Nicholas ADJABU Essential Health Technology WHO Kenya Country Office 4th Floor, Ack Garden House 1St Ngong Avenue, Off Bishop Road P.O. Box 45335-00100 Nairobi 100 Kenya

WHO PAN AMERICAN REGION

Pablo JIMENEZ Regional Advisor in Radiological Health Medicines and Technologies Area of Health Systems based on Primary Health Care (HSS) Pan American Health Organization Regional Office / WHO 525 23rd. St., N.W. Washington, D.C. 20037 United States of America

WHO EASTERN MEDITERRANEAN REGION

Dr Adham Rashad ABDEL-MONEIM Health Systems and Services Development WHO Regional Office for the Eastern Mediterranean Abdel-Razzak Al-Sanhouri St., Nasr City, Cairo Egypt

Mr Kamel ABDUL RAHIM Health Technology and Medical Devices WHO Iraq Country Office P.O.Box 3044 Amman 11821 Jordan

Mrs Hashim ELMOUSAAD WHO Jordan Country Office Alal Al-Fasi 8 - Al-Shmisani P.O. Box 811547 Amman 11181 Jordan

Dr Iyad MOBAREK WHO Jordan Country Office P O Box 1332 Sweleh - Husam Eldin Almufti Street 4B , Maysaloon Area Amman 11910 Jordan

WHO EUROPEAN REGION

Mrs Maria Hayde REYNOSO WHO Regional Office for Europe Scherfigsvej 8 Copenhagen 2100 Denmark

WHO SOUTH-EAST ASIA REGION

Dr Samlee PLIANBANGCHANG Regional Director WHO Regional Office for South-East Asia Indra Prastha Estate, Mahatma Gandhi Marg New Delhi 110002 India Dr Soffia Osk MAGNUSDOTTIR Department of Health Systems Development Health Technology and Patient Safety WHO Regional Office for South-East Asia Indra Prastha Estate, Mahatma Gandhi Marg New Delhi 110002 India

Dr Geeta MEHTA Health Systems Development WHO Regional Office for South-East Asia Indra Prastha Estate, Mahatma Gandhi Marg New Delhi 110002 India

Dr Manisha SHRIDHAR WHO Regional Office for South-East Asia Indra Prastha Estate, Mahatma Gandhi Marg New Delhi 110001 India

Dr Sombat THANPRASERTSUK The Office of WHO Representative to Thailand Permanent Secretary Bldg. c/o Ministry of Public Health Tiwanon Road Nonthaburi 11000 Thailand

Mr Stephane GUICHARD Vaccine Supply and Quality Immunization and Vaccine Development c/o Ministry of Public Health Tiwanon Road Nonthaburi 11000 Thailand

WHO WESTERN PACIFIC REGION

Mr Paul ROGERS Division of Health Sector Development WHO Regional Office for the Western Pacific P.O. Box 2932 Manila 1000 Philippines

Dr Wiwat ROJANAPITHAYAKORN WHO Mongolia Country Office P.O.Box 663 Ulaanbaatar 13 Mongolia

WHO HEADQUARTERS

Dr Margaret F.C. CHAN FUNG Director-General

Dr Ian Michael SMITH Advisor to Director-General

20, Avenue Appia 1211 Geneva Switzerland

DEPARTMENT OF IMMUNIZATION, VACCINES AND BIOLOGICALS Mr Denis MAIRE Technical Officer

DEPARTMENT OF LOGISTICS SUPPORT SERVICES Mr Richard PRESTON Coordinator

HEALTH SYSTEMS AND SERVICES CLUSTER Dr Carissa F. ETIENNE Assistant Director General Health Systems and Services Ms Sarah Catherine RUSSELL Communications, Assistant Director General Office Health Systems and Services Cluster

DEPARTMENT OF ESSENTIAL HEALTH TECHNOLOGIES

Ms Helena ARDURA GARCIA Diagnostic Imaging and Medical Devices Unit

Ms Jennifer BARRAGAN Diagnostic Imaging and Medical Devices Unit

Ms Deirdre DIMANCESCO Diagnostic Imaging and Medical Devices Unit

Mr Bjorn FAHLGREN Diagnostic Imaging and Medical Devices Unit

Dr Steffen GROTH Director Essential Health Technologies

Mrs Evelyn JIGUET Essential Health Technologies Dr Selma KHAMASSI Injection Safety Diagnostic Imaging and Medical Devices Unit

Mrs Divina MARAMBA Essential Health Technologies

Mr Fernando PACHECO Diagnostic Imaging and Medical Devices Unit

Mrs Irena PRAT Diagnostic Laboratories Technologies Unit

Ms Karina REYES MOYA Diagnostic Imaging and Medical Devices Unit

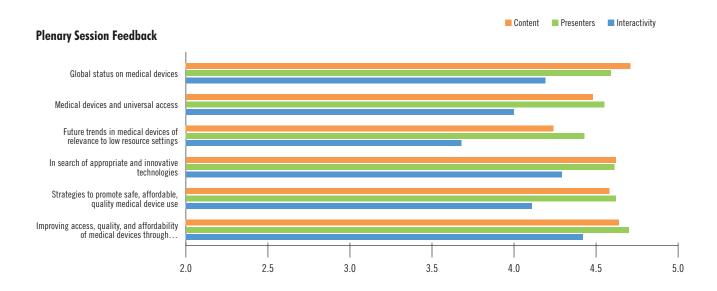
Dr Noboru TAKAMURA Diagnostic Imaging and Medical Devices Unit

Mrs Adriana VELAZQUEZ BERUMEN Coordinator Diagnostic Imaging and Medical Devices Unit

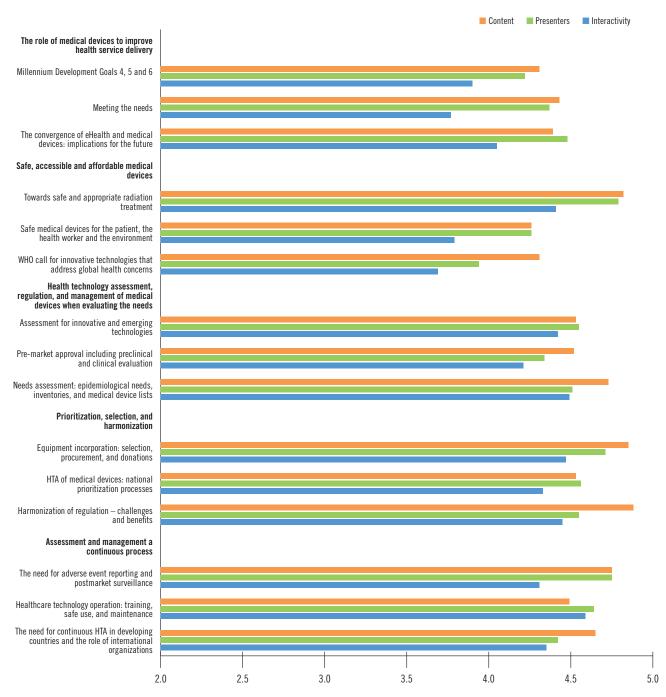
Appendix G Participant feedback survey results

Below is a summary of the results of a feedback survey given to participants. They were asked to rate the sessions, both plenary and parallel on a scale from 1 to 5 in three different categories:

- 1. Content was of interest to participant
- 2. Presenters were knowledgeable about the subject-matter
- 3. The session was engaging and interactive



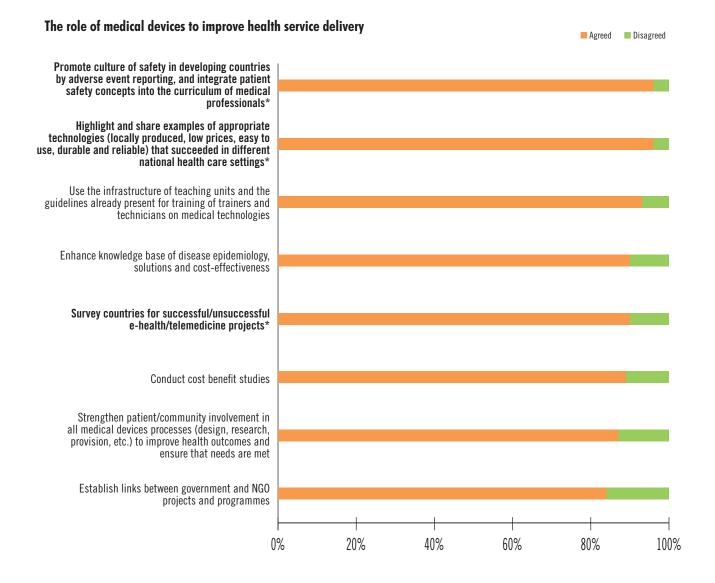
Parallel Session Feedback



Appendix H

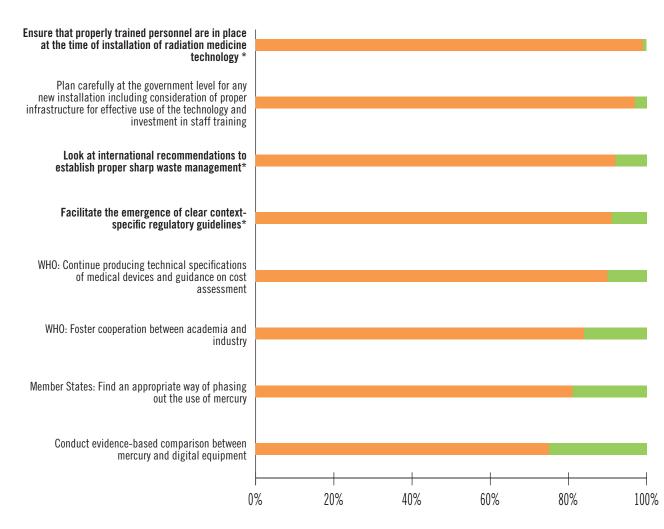
Voting results for the 42 proposed recommendations, by theme

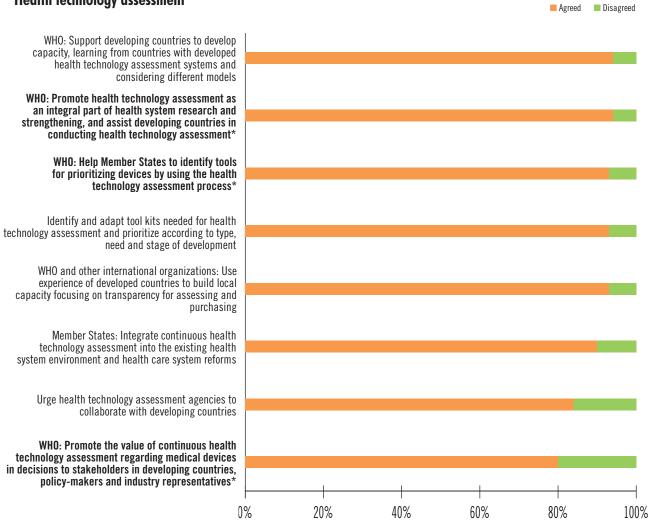
(as percentage of total votes cast)





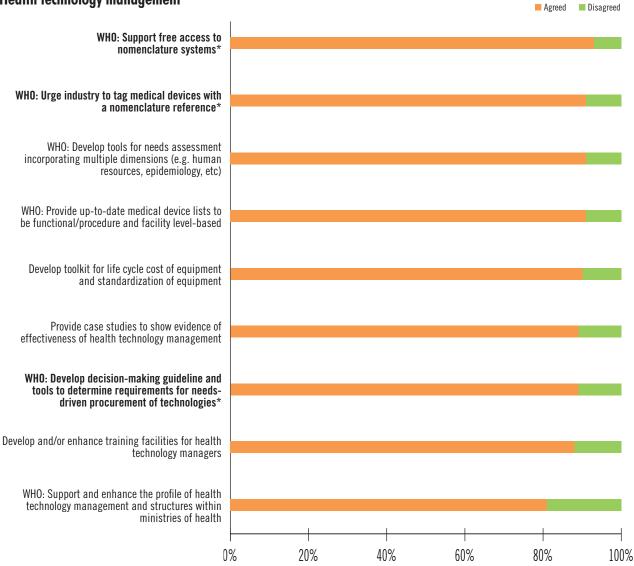
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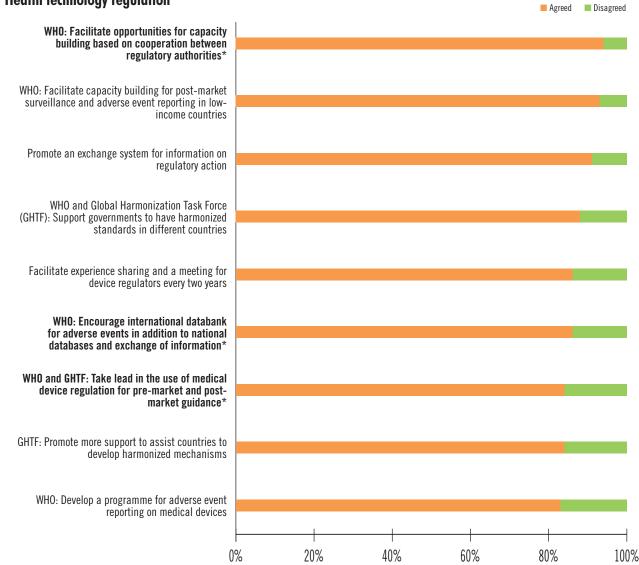




Health technology assessment







Health technology regulation

* The top recommendations as voted for by participants within the individual sessions.

Appendix I All recommendations suggested by forum participants

| Theme | Session title | Recommendation |
|--|--|--|
| ice delivery | MDGs 4, 5 and 6 | Promote culture of safety in developing countries by adverse event reporting, and integrate patient safety concepts into the curriculum of medical professionals. Clinical practice guidelines must be evidence based and implementers should be part of the development process. Develop CPGs that are locally relevant, evidence-based and linked to implementation. Empower community and consumers to demand devices that conform to 1. 2. 3. above. Enhance knowledge base of disease epidemiology, solutions, cost-effectiveness. Identify ways to enhance acceptance and use of low cost, low-tech devices like condoms, safe syringes. Increase acceptability of consumers in the use of self care devices. Select medical devices from CPGs. The CPGs should be the basis for the selection of medical devices. |
| The role of medical devices to improve health service delivery | Meeting the needs | Highlight and share examples of appropriate technologies (locally produced, low prices, easy to use, durable and reliable) that succeeded in different national health care settings. Use the infrastructure of teaching units and the guidelines already present for training of trainers and technicians on medical technologies. Investigate available resources (within the organization) that addresses needs assessment and prioritization. These resources have to be collated and disseminated for member states to benefit from. Conduct a survey on availability and accessibility of medical devices in different countries. Develop guidelines on different healthcare technology aspects, including success stories. Develop, validate and disseminate a framework for integrated healthcare needs assessment. Ensure that technology development does not interfere with healthcare delivery resources. Look into ways of increasing the role of industry, patient organization and others in terms of needs assessment. Strengthen patient/community involvement in all medical devices processes (design, research, provision, etc.) to improve health outcomes and ensure that needs are met. |
| The role o | The convergence of eHealth and medical devices: implications for the future | Survey countries for successful/unsuccessful e-health/telemedicine projects. Cost/benefit studies. Develop stakeholders taskforce to help align capacity building for global health needs. Focus on appropriate patient-centric record keeping. Good practices/appropriate technologies. Link between government and NGO projects. Open source culture. Study or guideline to understand how to reduce telecommunication costs (infrastructure and bandwidth service). |

| evices | Towards safe and appropriate radiation treatment | Ensure that properly trained personnel are in place at the time of installation of radiation medicine technology. Plan carefully at the government level for any new installation including consideration of proper infrastructure for effective use of the technology and investment in staff training. To include comprehensive technology radiotherapy packages. To ensure access to palliative care centers in provincial/district hospitals supported by telemedicine. To ensure the application of International Radiation safety Standards (BSS) in the medical field. To facilitate the human resources development as technology evolves. WHO to continue producing technical specifications of medical devices and guidance on cost assessment. |
|---|--|--|
| Safe, accessible and affordable medical devices | Safe medical devices for the patient, the health worker and the environment | Look at international recommendations to establish proper sharp waste management. Maintain sphygmomanometer for calibration. Countries should find an appropriate way of phasing out mercury. Evidence based comparison between mercury and digital equipment. There should be a legislation to regulate medical practices. Phasing out mercury needs to be accompanied with proper training of healthcare workers. Look at options to sterilize plastic syringes before recycling. After proper evaluation eliminate all mercury devices. |
| | WHO call for innovative technologies that address global health concerns | Facilitate the emergence of clear context-specific regulatory guidelines. WHO to lobby for funding of early research and promote. Engage end users in co-creative design process within an interdisciplinary setting. Foster cooperation between academia and industry. Give more consideration to maintenance and transparency. Promote use of HTA information in the innovation process. Provide guidance/information on local conditions. Recommends to industry to make devices that help patients to help themselves, in the perspective of lack of manpower in health care. WHO to facilitate adaptation of technology to local conditions. |
| HTA) | Assessment for innovative and emerging technologies | WHO: Promote health technology assessment as an integral part of health system research and strengthening, and assist developing countries in conducting health technology assessment. WHO should promote links between MS and HTA institutions. HTA designed for MD Life cycle, Identify and adapt necessary tool kits needed for HTA and be able to prioritize according type, need and stage of development. More coordination with MS and other organization to allocate funds to conduct HTA in developing countries (cost and clinical effectiveness). Urge HTA institutions to collaborate with manufacturers & business communities to work in developing countries. WHO should work closely with MS to identify existing heath services research institutions to support MS to identify useful technologies. |
| Health technology assessment (HTA) | HTA of medical devices: national prioritization processes | WHO: Help Member States to identify tools for prioritizing devices by using the health technology assessment process. Is there a need of a global device register? Synergies must be done? Careful management of evidence to restrict access of interventions based on evaluation? Urging the system to do more comparative effective analyzing. WHO and international organizations to use experience of developed countries to build local capacity focusing on transparency for assessing and purchasing. WHO learning from NICE recognizing Pharmaceutical are different from MD and proceed consequently. WHO taking account of interoperability of emerging devices interoperability roadmap. WHO works with international agencies and HTA to develop best practices and a global register. |
| | The need for continuous HTA in developing countries and the role of international organizations | WHO: Support developing countries to develop capacity, learning from countries with developed health technology assessment systems and considering different models. WHO: Promote the value of continuous health technology assessment regarding medical devices in decisions to stakeholders in developing countries, policy-makers and industry representatives. WHO: support DC for Context specific HTA focusing for example on primary health care. All stakeholders including patients should be involved in priority setting. MD is an important component, HTA is not only for pharmaceuticals. HTA should be used for MD with appropriate methodology. Member Countries: HTA should be integrated into /within the existing health system environment and health care system reforms. |

| Health technology management (HTM) | Needs assessment: epidemiological needs, inventories, and medical device lists | WHO: Support free access to nomenclature systems. WHO: Develop tools for needs assessment incorporating multiple dimensions (e.g. human resources, epidemiology, etc). WHO to provide up to date medical device lists to be functional/procedure and facility level based. Review and update WHO iHTP tool improving user-friendliness and to be made suitable for multiple health settings. WHO to advocate for greater focus of MS MoH on medical device issues (including use of WHO e-centre). WHO to provide guidance on distribution of budgetary resources for medical devices at 3 levels of care. WHO to support access to information on medical device life-cycle and other costs. |
|------------------------------------|--|--|
| | Equipment incorporation: selection, procurement, and donations | WHO: Develop decision-making guideline and tools to determine requirements for needs-driven procurement of technologies. WHO to produce guidelines for equipment donation and must ensure they are fairly new and the consumables must be supplied or source of supply must be identified. Donors to be made responsible for the equipment they donate. Essential list should include specification. Guidelines for procurement of pre-owned equipment. Including contracting and juridical clauses in the guidelines for sourcing. Toolkit for lifecycle cost of equipment and standardization of equipment. Training facility for HTM managers. WHO to develop of generic specification to support procurement. WHO to produce essential list of MD for functional specialties and intervention not just by level of health care. |
| | Healthcare technology operation: training, safe use, and maintenance | WHO: Urge industry to tag medical devices with a nomenclature reference. WHO promote public awareness of safe/ethical clinical practice. Case studies to show evidence of effectiveness of HTM. Develop expert network to support implementation of guidelines in LIC. WHO to build improved information exchange mechanisms. WHO to develop training program for MEM in rural areas. WHO to promote good management practice with M&E tool. WHO to raise profile of HTM and structures within MoH. WHO to urge Member States to develop new approach and take responsibility for medical devices and asset management. WHO to urge MS to establish minimum HTM budgets. |
| Health technology regulation | Pre-market approval including preclinical and clinical evaluation | WHO: Facilitate opportunities for capacity building based on cooperation between regulatory authorities. Promote an exchange system for information on regulatory action. Facilitate experience sharing and meeting for device regulators every 3 years. WHO to propose a checklist and standards for medical device validation. WHO to propose a global database that regulators could consult. WHO to facilitate cooperation between all stakeholders in capacity building. WHO to put priority on post market surveillance while prioritizing resources. Promote understanding that differences between different settings may justify local requirements. |
| | The need for adverse event reporting and postmarket surveillance | WHO: Facilitate capacity building for post-market surveillance and adverse event reporting in low-income countries. WHO: Encourage international databank for adverse events in addition to national databases and exchange of information. WHO coordinating conferences of regulators of medical devices (2-3 years). WHO should encourage a PMS plan following the first entry in the market of the medical device. WHO to develop a programme for adverse event reporting on medical devices. WHO to develop guidelines encouraging healthcare workers reporting on adverse events in a "blame free" culture. |
| | Harmonization of regulation - challenges and benefits | WHO and GHTF: Take lead in the use of medical device regulation for pre-market and post-market guidance. WHO to support a transparent easily verifiable database methods. Continued close relationship with Asian Harmonization Working Party. Contribution to regional training. Definition of manufacture database. Develop liaisons with other regions. GHTF to promote more support to assist countries to develop harmonized mechanism in particular areas beyond WHO justification. MOUs with key bodies eg. ISO, IEC. WHO and GHTF to convince the government to accept global harmonized guidance in different countries. WHO puts them together on a life cycle (holistic) approach. |

Appendix J

Draft programme summary for the second WHO Global Forum on Medical Devices

Date: April – June 2012 Venue: TBD

Draft Objectives

- 1. To share evidence of best practices in the assessment, management and regulation of medical devices that have improved access to safe, quality medical devices.
- 2. To demonstrate the use of appropriate and innovative technologies that respond to global health priorities.
- 3. To present the outcomes of the implementation of the World Health Assembly resolution on health technologies (WHA60.29) five years after its approval.

Outcomes

- 1. Provision and dissemination of evidence on improving access to safe and effective medical devices as well as on positive health outcomes directly or indirectly related to medical devices.
- 2. Development of key recommendations that stakeholders will implement over the following 2 years.

Overview of Draft Scientific Programme

With the exception of the first session, each of the sessions below would consist of presentations by designated number of Member States on best practices, experiences, and their measured impact on health outcomes. When appropriate, international organizations would also have the opportunity to present issues surrounding their topic of interest. The session would include sufficient time for discussion and development of recommendations.

| Key points to be addressed | Key points to be addressed | Pertinent paragraph of WHA 60.29 |
|--|--|--|
| Outcomes from the First Global Forum on Medical Devices | Status on the execution of the short- and long-term actions | N/A |
| Information on health technologies | Presentation of available country data and statistics Discussion on prioritization of needs and allocation of resources | to collect, verify, update and exchange information on health technologies, in particular medical devices, as an aid to their prioritization of needs and allocation of resources |
| National strategies/ plans/ policies on health technologies | Presentations on implementation of strategies, plans or policies by a biomedical engineer or health technology assessment expert | to formulate as appropriate national strategies and plans for the establishment of systems for the assessment, planning, procurement and management of health technologies in particular medical devices, in collaboration with personnel involved in health-technology assessment and biomedical engineering |
| Regulation for medical devices | Presentations on the results of implementing a regulatory framework and process Presentations on the benefits and challenges of implementing regulatory harmonization | to draw up national or regional guidelines for good manufacturing and regulatory practices, to establish surveillance systems and other measures to ensure the quality, safety and efficacy of medical devices and where appropriate participate in international harmonization |
| National institutions on health technology | Description of the organization, processes and impact of a national unit on health technologies Discussion on interaction with patient associations and professional organizations. | to establish where necessary regional and national institutions of health technology, and to collaborate and build partnerships with health care providers, industry, patients' associations and professional, scientific and technical organizations |

| Medical devices adapted to national settings and needs | Presentations on list of medical devices, the required infrastructure for use of the tool, and outcomes from using the tool | to collect information that interrelates medical devices, which deal with priority public health conditions at different levels of care and in various settings and environments, with the required infrastructure, procedures and reference tools |
|--|---|--|
| Presentation of guidelines, tools and glossary developed by WHO | Status of the implementation of documents and tools Discussion on open work and forward action | to work with interested Member States and WHO Collaborating Centres on the development, in a transparent and evidence-based way, of guidelines and tools, including norms, standards and a standardized glossary of definitions relating to health technologies in particular medical devices |
| Determining national needs | Presentations on how countries determine their needs and ensure access to medical devices. | to provide support to Member States where necessary in establishing mechanisms to assess national needs for health technologies in particular medical devices and to assure their availability and use |
| Methodological tools | Presentations on medical device needs determination in a specific setting. | to develop methodological tools to support Member States in analysing their health technologies in particular medical devices needs and health-systems prerequisites |
| Policies on health technologies for priority diseases | Presentations on the implementation of health technology policies | to provide technical guidance and support to Member States where necessary in implementing policies on health technologies, in particular medical devices especially for priority diseases, according to different levels of care in developing countries |
| WHO clearinghouse on health technologies | • Outcome of use of WHO clearinghouse tool | to establish and update regularly an evidence- and web- based health technologies database to serve as a clearing house which will provide guidance on appropriate medical devices according to levels of care, setting, environment, and intended health intervention, tailored to the specific needs of country or region |
| Appropriate health technologies | Demonstration of innovative technologies and how they are contributing to positive health outcomes | to provide support to Member States with vulnerable health care systems so as to identify and put in place appropriate health technologies in particular medical devices that facilitate access to quality services in primary health care |

Also being considered are parallel workshops on some or all of the following topics held over the course of one to two days.

| Workshop Topic |
|--|
| How to develop a health technology policy |
| Uses of medical device nomenclature |
| How to use needs assessment tools |
| Resources for developing effective procurement systems |
| How to develop and enforce donation guidelines |
| How to develop an effective maintenance programme |
| Guidance on medical devices waste management |
| Uses of medical devices lists |
| Economics of medical devices |
| How to perform pre-market approval |
| How to develop post-market surveillance programs |
| How to create a health technology assessment unit |
| How to evaluate appropriate, innovative medical devices |
| How to create or improve a health technology unit within a MoH |
| How to set priorities for procedures, using medical devices |
| How to define training, capacity building for human resources |

Department of Essential Health Technologies

World Health Organization 20 Avenue Appia CH-1211 Geneva 27 Switzerland Tel: +41 22 791 1239 E-mail: medicaldevices@who.int http://www.who.int/medical_devices/en/

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